



SO YOU WANNA BE A YOUTUBER

THIS ENTERTAINER HAS HIT 100K SUBSCRIBERS AND
YOU CAN TOO — JUST DON'T MIND THE HATERS

PAGE 13



OTTAWA

metro

®

Wednesday, November 14,
2012



News
worth
sharing.

metronews.ca | twitter.com/metroottawa | facebook.com/metroottawa



SANTA, TAKE NOTE

Three-month-old Charlotte Pauls plays with Little Tikes' DiscoverSounds Activity Garden. The playset made it into the top 10 of the Canadian Toy Testing Council's 2013 toy report. For more on this year's crop of lauded toys, turn to page 3. GRAHAM LANKTREE/METRO

Where's the beef?

Lawsuit. Embattled Mambo co-owner's firm suing Morguard over terminated lease



JOE
LOFARO
joe.lofaro@metronews.ca

A firm belonging to a restaurateur awaiting sentencing on two defamatory libel convictions has slapped a Toronto-based developer with a \$1.5-million lawsuit after the developer terminated the company's lease on the Elgin Street building that used to be Friday's Roast Beef House.

A numbered company belonging to Marisol Simoes and her husband Zadek Ramowski called 224 Inc. is alleging breach of contract and negligent misrepresentation against Morguard Elgin Ltd. in a statement of claim.

According to the claim, 224 Inc. intended to operate an upscale restaurant at 150 Elgin Street. But the claim alleges Morguard misled the firm about the extensive renovations needed to refit a nearly 150-year-old building.

None of the allegations in

the statement of claim have been proven in court. No statement of defence has been filed.

Simoes and Ramowski co-own Mambo Nuevo Latino and Kinki restaurants. The claim says their firm began renovating 150 Elgin, but couldn't open a restaurant for a variety of reasons. They allege the developer beginning construction of a 21-storey highrise in the parking lot adjacent to the restaurant and numerous challenges relating to exits, power-supply deficiencies and concerns with the building's heritage status caused delays.

Morguard terminated the lease Dec. 23, 2011, due to the problems, the statement alleges. It also claims the developer was "unjustly enriched" by \$300,000 by repossessing what 224 Inc. had invested in 150 Elgin.

224 Inc. alleges it lost sales and profits due to the lease termination.

Simoes was found guilty Sept. 6 on two counts of defamatory libel for creating a fake online dating profile of a customer and sending lewd emails to her employer after the customer wrote a pair of negative reviews of Mambo in 2009.

She will be sentenced Friday.



RBC Royal Bank

See all the new features today
at rbc.com/myfinancetracker

Two words you don't usually see together: easy budgeting.

Get myFinanceTracker FREE¹ from RBC Royal Bank[®] and try the new great features to help you track, plan and reach your financial goals.

Advice you can bank on[™]



La Maison D'or ALL TACORI WEEKEND



NOVEMBER 16~18



La Maison D'or presents the All TACORI Collection of engagement rings and wedding bands direct from Los Angeles! **Friday, November 16th to Sunday, the 18th.**
The hottest jewellery that celebrities wear will be at La Maison D'or.

MAKE AN APPOINTMENT for a personal showing.

Receive beautiful gifts with qualified purchases:

beautiful TACORI earrings, Gift Cards towards TACORI Fashion Jewellery
PLUS dinners for two at Stella! (See store for details)



Place d'Orléans Shopping Centre • 613-837-1001
www.lamaisondor.com • Follow us on  Facebook &  Twitter

OTTAWA'S PLATINUM
TACORI STORE

Meet the TACORI Specialist
from Los Angeles
Friday, Nov 16th to
Sunday, the 18th.

Makin' a list, checkin' it twice

That time of year. In its 60th annual report, toy-testing group suggests most sought-after gifts



GRAHAM LANKTREE
graham.lanktree@metronews.ca

Kids were crawling through a garden, cooking up a storm and making their own lip balm and bath fizzies as the Canadian Toy Testing Council announced on Tuesday its top toys of 2012.

"My husband tested toys when he was a kid. That's how we knew about this," said Lisa Poulsen, whose five- and eight-year-old daughters, Ella and Hannah, have been testing toys for the council since they were born. "We get the toys for six to eight weeks and we get the opportunity to test and find out what works."

Topping the list in 2012 are the Little Tikes' Discover-Sounds Activity Garden for six-month-olds to five-year-olds, Playmobil's Future Planet E-Rangers Headquarters and the board game Race to the Treasure!

"We're very happy. It's the most prestigious award you can get in the toy world," said Mary Pallett, co-owner of Kiss Naturals, whose do-it-yourself lip-balm and bath-fizzies set was listed in the top 10. "Other awards you have to buy. This is given out, it gives it legitimacy."

Each year, some 200 families test a pool of more than 400 toys. "I heard about it when my son was three months," said Cheryl Pauls. "I wanted him to learn about volunteering. He doesn't get to keep the toys, but it provides us with variety. I'm an evaluator and go through each family's comments on a toy and create a report."

Top toys

Top 3 winners of the Canadian Toy Testing Council's Children's Choice award:

- Little Tikes Discover-Sounds Activity Garden
- Playmobil's Future Planet E-Rangers' Headquarters
- Race to the Treasure!



Sisters Katie, left, and Helen Pallett make bath fizzies from their family's Kiss Naturals do-it-yourself bath kit.
GRAHAM LANKTREE/METRO

Ottawa mom fears the worst after body found



A flyer with Fouad Nayel's photo appears on the front entrance of the Broadway Bar & Grill in Barrhaven on June 25. JOE LOFARO/METRO

As police comb through a wooded area near Calabogie where a body was found Sunday, an Ottawa mother is waiting by the telephone, wondering if the cops will ultimately tell her something she doesn't want to hear.

Nicole Nayel fears the body found near Norton Road might be her son, Fouad, who has been missing since June 17.

The 29-year-old Ottawa man left that day for a short trip to Petawawa but never returned. Police believe he may have visited the Calabogie area before he went missing.

The Ontario Provincial Police (OPP) said a passerby spot-

Unidentified

"There's always this slim chance that it might not be him, right?"

Nicole Nayel on an unidentified body found near Calabogie she fears might be her son Fouad, who has been missing since June 17, when he went for a short trip to Petawawa.

ted the body on Crown land around 3:30 p.m.

Kristine Rae, an OPP spokesperson, said police don't yet know the gender of the body. She said an autopsy has been tentatively scheduled for Wednesday. The procedure will

identify the body and determine the cause of death.

Nayel said two Ottawa police officers came to her Barrhaven home Monday to notify her of the discovery in Calabogie.

She said family members conducted their own ground search after a search by a police dive team in the Calabogie area in July found nothing.

With few leads in the investigation, she said the ongoing search has been a nightmare for her. She believes her son, who went missing on Father's Day, is a victim of foul play.

"I want whoever did this to my son to pay the price," she said. JOE LOFARO/OTTAWA

LASIK NOW, PAY IN 2014!†

\$ **000** %
DOWN PAYMENTS INTEREST

LIMITED TIME OFFER!

LASIK starting at \$490/eye* • IntraLase SBK Available • FREE Consultation: 1-877-769-3030 • lasikmd.com

LASIK MD

VISION



Dr. Pierre Demers
MD, FRCSC
Over 40,000 procedures

Dr. Avi Wallerstein
MD, FRCSC
Over 50,000 procedures

Dr. Ralph Zabel
MD, FRCSC
Over 25,000 procedures

*Subject to Diagnostic Card Services credit approval. Patients must reserve their procedure on or before January 20, 2013 and complete their surgery by February 28, 2013 in order to be eligible. Applicable to Custom LASIK on both eyes only. Cannot be combined with any other offer. *Prices are subject to change without prior notice and vary based on prescription strength. Applicable to surgery on both eyes only. Other conditions may apply.

1 NEWS



Singing from Our Heart, for Our Heart



Join us in celebrating the joy of singing
and the link to heart health and
well-being in support of the
Heart & Stroke Foundation

SUNDAY, NOVEMBER 18, 2012, 3PM - 5:30PM
DOMINION CHALMERS UNITED CHURCH
355 COOPER STREET, OTTAWA



PERFORMERS INCLUDE:
Julie Nesrallah, Dr. Fraser Rubens,
Suzart Productions, Polaris
Orpheus Choral Group, Canterbury High School
Julian Armour and Singers . . . and more!



Buy your TICKETS TODAY!

General Admission \$25, Free for children under 12

Purchase your tickets online or at various in-store locations

Visit www.singingheart.ca for details



**HEART &
STROKE
FOUNDATION**

Putting a little swing in the daily commute

Spinning sign.

Dancing construction worker directing traffic becomes viral-video sensation after news crew captures smooth moves on camera

**ROSANNA
HAROUTOUNIAN**
For Metro Ottawa

The House of Commons sometimes becomes a stage for the theatrics of Ottawa's politicians. But outside the House, construction worker Adam Perrin is putting on a spectacle of his own.

As he directs traffic through a construction site on Parliament Hill, Perrin can be seen swinging his arms and kicking up his legs — moves he said came out of nowhere.

"I'm a pretty mellow fella," said Perrin. "I'm just one of those guys who have it, a natural rhythm."

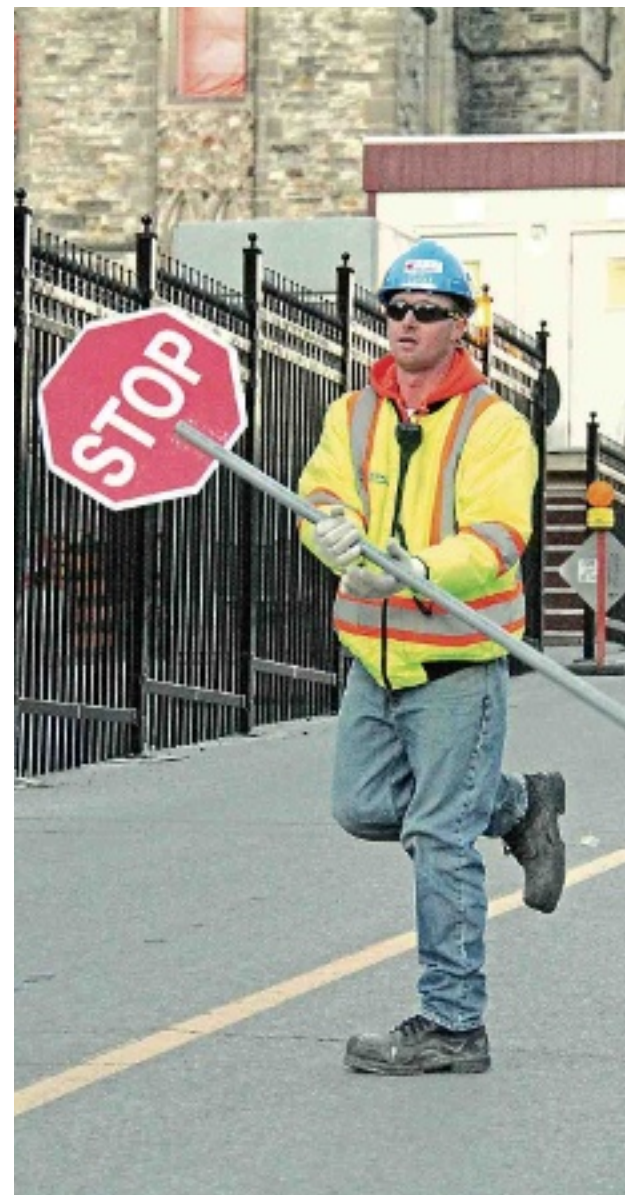
He said 95 per cent of the responses to his dancing have been positive.

"It's fantastic, every morning, everybody's very happy and it's great to see," he said. "There are a couple of negatives who think I'm crazy, which is fine by me."

Perrin said he'll continue dancing when he's assigned to traffic control.

"If my little bit makes people happy on the way in, that's fine by me," he said. "Them being happy makes me smile."

To see Perrin working it with his signature moves, go see the video at metronews.ca.



Construction worker Adam Perrin adds an extra bounce to his dance step on the job directing traffic at Parliament Hill. ROSANNA HAROUTOUNIAN/FOR METRO

Awards. Immigrant students get scholarships for community work

Mayor Jim Watson awarded the 2012 Marion Dewar Scholarship to AnhThu Dang and Emily (Yulin) Wang Tuesday.

Valued at \$1,000 each, the scholarships are awarded to immigrant high school students by the Ottawa Community Immigrant Services Organization.

"I was shocked," said Dang, 17, who is studying biotechnology at the University of Ottawa and wants to become a pediatrician.

"I didn't think I'd get it, but I was really happy when I did."

Dang, whose parents immigrated to Canada from Vietnam 24 years ago, said she was part

of the environmental and anti-bullying clubs at Glebe Collegiate. She also played clarinet in the Ottawa Community Concert Band, helped teachers at the Vietnamese elementary school, and organized a project to buy water pumps for communities in Africa.

Wang said she participated in cleaning and tree-planting in the city, hosted events at the Chinese Community Centre, raised funds for the Ottawa Hospital, cared for children at her church, and played piano for seniors.

"As long as you work hard and never stop pursuing your



AnhThu Dang, left, and Emily (Yulin) Wang. ROSANNA HAROUTOUNIAN/FOR METRO

dream, you'll be successful," said Wang, 18, who immigrated to Canada from China when she was 15. Wang is studying communications at Carleton University. She hopes to become a broadcast journalist.

ROSANNA HAROUTOUNIAN/FOR METRO

EXTENDED DUE TO POPULAR DEMAND

50% OFF
all plans
UNLIMITED
DATA + TALK + TEXT



Samsung GALAXY Q
was \$169.99
now **\$99.99**



BlackBerry Curve 9320
was \$109.99
now **\$129.99**



Galaxy Nexus
was \$399.99
now **\$329.99**

Unlimited talk + text starting from \$12.50/mo



mobilicity.ca

Limited time offer and valid for new activations only. Receive 50% off \$25/\$35 regular rate plans for 6 months or \$45/\$55 regular rate plans for 12 months while customer is on automatic monthly payments (preauthorized credit/debit payment). Taxes are extra. Restrictions may apply on combining offers with other offers or promotions. All unlimited features included in each plan/add-on, including unlimited talk, text and data features, must originate and be used within the Mobilicity Unlimited Zones. Premium and special numbers are excluded. Additional terms and conditions apply. Subject to change without notice. © 2012 Mobilicity. 'Mobilicity', 'Now that's smart', the Mobilicity designs and the Mobilicity logo are trademarks of Mobilicity. Other trademarks shown may be held by their respective owners. All rights reserved.

mobilicity
Now that's smart.

Mobilicity Stores

Lincoln Fields Mall
1595 Merivale Rd.
Unit 6
168 Rideau St

Bayshore Shopping
Centre
173 Montreal Rd
Hazeldean Mall

Carlingwood
Shopping Centre
246 Bank St

Authorized Dealers

Cellular X Zone:
Billings Bridge
Shopping Centre

Bulio Wireless:
1414 Walkley Rd
IGO Cyber House Inc:
223 Bank St

FTA Tronic:
1807 Carling Ave

City Mobile:
TNT Supermarket 224
Hunt Club Rd, Unit B

Rocknet Telecom Inc.
957 St. Laurent Blvd,
Unit 3

Surrey Mountie killed in car crash. RCMP remembers fallen officer

The Surrey, B.C., Mountie killed when his unmarked cruiser collided with a transport truck early Tuesday will be remembered as an "outstanding" officer with a family history of RCMP service.

Const. Adrian Oliver, 28, was on duty and returning to the Surrey RCMP detachment when the crash occurred at 148th Street and 64th Avenue around 5 a.m. The investigation into his death is ongoing as a team works to reconstruct the collision. **EMILY JACKSON/METRO**



RCMP Const. Adrian Oliver
RCMP HANDOUT/THE CANADIAN PRESS

Order of Canada

Former premier receives medal

The wife of former Alberta premier Ralph Klein dabbed at her teary eyes as she received an Order of Canada medal on her ailing husband's behalf. Gov. Gen. David Johnston also presented Colleen Klein with a Queen's Diamond Jubilee medal at the small ceremony at Calgary City Hall. **THE CANADIAN PRESS**

Bullying

B.C. goes online to tackle bullying

The B.C. government has unveiled an online tool designed to let children anonymously report bullying to school administrators.

The tool presents children with a form for them to record what happened, and they can choose whether they want school staff to contact them.

THE CANADIAN PRESS

Western U. scientists tap into vegetative brain

Positive signs. Routley communicates that he 'isn't in pain' to a group of researchers at Western's Brain and Mind Institute



ANGELA MULLINS
Metro in London, Ont.

A team of Western University neuroscientists are getting international attention for what they've known for years.

Patients in a vegetative state may not be able to talk or physically react to questions, but tests show many of their brains are alive and ticking, the doctors say.

London's Scott Routley, a 39-year-old with brain trauma from a motor-vehicle accident, has quickly become the medical discovery's poster child. Although Routley hasn't spoken for 12 years, he recently told a research team from Western's Brain and Mind Institute that he isn't in pain.

BBC's Panorama

A look into the vegetative state:

- The BBC filmed Western University researchers and neuroscientists for a documentary that followed vegetative patients in Britain and Canada.
- The documentary aired on Tuesday.

The message — considered the first of its kind from a patient like Routley — was conveyed this summer through an MRI scan of his brain, explained researcher Dr. Damian Cruse. Cruse and other members of the team discovered in 2010 that at least some people with severe brain injuries can think about things on command.

"The exciting thing that we've been able to do is start asking clinically relevant questions," Cruse said, something that will allow doctors to understand more about their patients.



Scott Routley has been able to communicate through his brain activity, say scientists at Western University. COURTESY OF BBC/FERGUS WALSH

Get everything you need with our NEW Canada-wide promo plans!



Get Canada-wide
talk, text and data!

Hurry!
Offer ends
Nov. 22, 2012.

Up to 150 Anytime Minutes

Up to 250 MB of Data¹

Unlimited Messaging (Text and Picture)²

Unlimited 5pm Evenings & Weekends³

Unlimited Incoming Calls

Plus more!

For just **\$45**/month

koodo

Good call



FUTURE SHOP

MOBILE SHOP

Walmart

koodo
shop

Ottawa
Bayshore Shopping Centre
Carlingwood Mall
Les Galeries de Hull
Place d'Orléans
Promenades de l'Outaouais
Rideau Centre
St. Laurent Centre

Belleville
Quinte Mall

Brockville
1000 Islands Mall

Cornwall
Cornwall Square

Kingston
Cataraqui Town Centre

(1) Roaming rates apply outside of Canada. Data coverage rate of 5¢/MB applies. (2) Availability of service will vary by country and is subject to change without notice. Excludes premium messages and subscription-based messages. Picture messaging includes international picture messages sent and received within Canada. Additional data charges apply depending on picture size when roaming in the U.S. and internationally. Picture messaging is supported by a BlackBerry smartphone with SIM card only. (3) Unlimited calling from 5pm to 8am, Monday through Thursday, and from 5pm Friday to 8am Monday.

WEDNESDAY, NOVEMBER 14

TODAY ONLY

Save \$211
After mail-in rebate
\$238⁸⁸

Regular \$449.99 Sale \$288.88

KITCHENAID Artisan Stand Mixer

325 watts and 5 qt. stainless steel bowl. Tilt-back head design provides easy access to bowl and beaters. Metallic chrome, black, red and white available in store. 17 colours at thebay.com.

Shop thebay.com

*Our lowest
price ever*



Save \$211
\$188⁸⁸

KITCHENAID Ultra Power Stand Mixer

300 watts and a 4.5 qt. stainless steel bowl. Tilt-back head design provides easy access to bowl and beaters.

Shop thebay.com



Plus, save 25%
other KITCHENAID small appliances

Excludes items with 95¢ price endings.

the **Bay**

Shop online at thebay.com

Be the first to know about our One Day Sale offers



Sign up at thebay.com for email updates



twitter.com/thehudsonsbayco



facebook.com/hudsonsbaycompany



Shazam our One Day Sale radio ads



Get it. Gift it.

From Canada's oldest
gift-giving destination.

No rain checks and no price adjustments. No pre-orders or telephone orders. Offer available while quantities last. Cannot be combined with other offers. Selection may vary by store. Savings are off our regular prices unless otherwise specified. See in store for details.

Prosecutor says accused soldier was 'reckless'

Claymore C19 mine explosion. Seven hundred steel balls raked a platoon in Afghanistan, killing a 24-year-old corporal

A military prosecutor says a reservist is guilty of "wanton, reckless disregard" in the death of a Canadian Forces soldier in Afghanistan two years ago.

Maj. Tony Tamburro told a military court in Calgary Tuesday that Maj. Darryl Watts allowed his men to practise with a Claymore C19 anti-personnel mine without any proper training on a Kandahar firing range.

Cpl. Josh Baker, 24, died when the explosive Claymore, packed with 700 steel balls, raked a Canadian



Maj. Darryl Watts is charged with manslaughter in a Kandahar death.
JONATHAN HAYWARD/THE CANADIAN PRESS

Forces platoon.

He was struck four times and one of the steel balls penetrated his chest.

Four others were seriously wounded.

Watts, who was in charge

of the range the day of the accident, is charged with manslaughter, unlawfully causing bodily harm, breach of duty and negligent performance of duty.

"We're not alleging Maj. Watts woke up that morning and decided to kill or injure anyone," said Tamburro, who is with the Office of the Judge Advocate General.

Tamburro added: "This was not in a firefight. This was supposed to be another day on the range."

His civilian lawyer, Balfour Der, said Watts shouldn't be facing the charges. "Manslaughter is an overcharge ... I don't think the man did anything wrong," said Der.

Der suggested it speaks volumes that Watts was promoted to major after the accident.

"He's a damn good soldier ... nothing more," Der added.

THE CANADIAN PRESS



Mud, glorious mud ... not!

There goes the neighbourhood. Residents of the Hillside Park area in Daly City, Calif., woke up Tuesday to flooded streets and vehicles buried in mud after a broken water main sent 45,000 gallons of water spewing down a grassy hillside. ERIC RISBERG/THE ASSOCIATED PRESS

'Painful' claim

Mr. Elmo's teen accuser recants

A man who accused Elmo puppeteer Kevin Clash of having sex with him when he was a teen has recanted his story.

In a quick turnaround, the man on Tuesday described his sexual relationship with Clash as adult and consensual.

Clash said he is "relieved this painful allegation has been put to rest."

The man, who has not identified himself, released his statement through a Harrisburg, Pa., law firm.

The whirlwind episode began Monday, when Sesame Workshop — which produces Sesame Street — announced that Clash had taken a leave of absence in the wake of allegations he had a relationship with a 16-year-old.

Clash is a 52-year-old divorced father of a grown daughter. His accuser is in his early 20s.

Clash acknowledged he is gay.

THE ASSOCIATED PRESS

THAT'S THE POWER OF

WIND™

PHONES EVEN SANTA'S JEALOUS OF. AND HE HAS FLYING REINDEER.

Get the latest smartphones from \$0 on plans with no term contracts.



LG OPTIMUS 4X HD **\$199**
on WINDtab™

SAMSUNG GALAXY NOTE II™ **\$399**
on WINDtab™

HUAWEI ASCEND P1 **\$0**
on WINDtab™

NOKIA LUMIA 710 **\$0**
on WINDtab™

HTC ONE™ S **\$99**
on WINDtab™

Conditions at WINDmobile.ca

WINDtab prices above available on one or both of the Unlimited Wish plans. Additional terms and conditions apply for WINDtab. All services subject to WIND's Terms of Service, Fair Usage Policy and Internet Traffic Management Policy and are for personal use by an individual. Other conditions apply. Learn more at WINDmobile.ca. LG and the LG logos are registered trademarks of LG Electronics and its affiliates. Samsung and Samsung Galaxy Note II are trademarks of Samsung Electronics Canada, Inc. and/or its related entities used with permission. Screen images simulated. Nokia and Nokia Lumia 710 are registered trademarks of Nokia Corporation. WIND, WIND MOBILE and WINDtab are trademarks of Wind Telecomunicazioni S.p.A. and are used under license in Canada by Globalive Wireless Management Corp. All other trademarks are the property of their respective owners. © 2012 WIND Mobile.

PM's blast puts Ashley Smith inquest on track

Co-operate, said Harper. And now, after outrage over videos, all parties in probe try to get along

The long-delayed inquest into the jail death of a troubled teenager finally appeared to be on track Tuesday.

There were unprecedented signs of co-operation by prison authorities and doctors who had been fighting tooth and nail to limit damning details.

Instead of the legal wrangling that has become the hallmark of the Toronto probe into the death of Ashley Smith, the parties spent a few hours in rare agreement before proceedings were adjourned until the new year.



Ashley Smith is surrounded by guards at the Joliette Institution in Quebec in this image made from video. She was shunted among nine different prisons in five provinces. HANDOUT PHOTO/THE CANADIAN PRESS

Earlier, the screening of disturbing videos sparked widespread outrage.

The videos showed authorities duct-taping a hooded, docile Smith to her airplane seat and injecting her against her will with tranquilizers.

Prime Minister Stephen

Harper called authorities' treatment of Smith unacceptable and ordered them to co-operate with the inquest.

Smith, 19, died in her cell after wrapping cloth around her neck. Guards who were ordered not to intervene stood watch outside her cell.

THE CANADIAN PRESS



Call the world from your mobile phone at our guaranteed lowest rates



India
1000 Minute bundle only \$10/month
1¢ /minute

Unlimited Canada
Unlimited calling to anywhere in Canada
\$5 /month

Turkmenistan 89¢	Croatia 2¢	Bangladesh 3¢	Mexico 1¢	Vietnam 1¢	UAE 14¢	Israel 1¢
Philippines 10¢	Kazakhstan 4¢	India 1¢	Romania 3¢	Ukraine 8¢	Vietnam 3¢	Iran 4¢

Limited time offer
\$25 FREE
To call anywhere in the world
• No commitments • No contracts

Download our Comwave Mobile App
3 Days Free Trial

613-216-6100
www.comwave.net

While Comwave strives for accuracy in our advertising, Comwave reserves the right to correct any errors in pricing or information at any time. ©2012 COMWAVE LTD. All Rights Reserved. Comwave is a registered trademark of Comwave Ltd. All other trademarks are the property of their respective owners. Comwave will not be held responsible for any damages or losses, including but not limited to, data loss or service interruption, resulting from the use of Comwave's services. \$25 Free promotion is applied \$2 per month for 5 months. No minimum usage required. Call to Comwave Mobile Plan may be billed at a higher rate. Unlimited usage is governed by our Fair Usage Policy. Terms and conditions available at www.comwave.net/terms.



YOUR OPINION.
YOUR VOTE.
YOUR FAVOURITE
PRODUCTS.

YOU COULD WIN

One of two
iPad 3s

One Grand Prize of
\$1,000
cash

One of three
\$250 cash
prizes

BestNewProductAwards.ca/Vote91

THE 2013 BEST NEW PRODUCT AWARDS.
VOTED BY CONSUMERS LIKE YOU!





If you thought the Canadian housing market was overheated ...

The luxury residential building Opus Hong Kong, designed by Frank Gehry, is shown in Mid-Levels, east of Hong Kong. A local property company said Tuesday it sold a 6,683-square-foot apartment on the building's ninth floor for almost \$60 million. It did not say who the buyer was. The sale comes amid growing concern over surging property prices in Hong Kong. KIN CHEUNG/THE ASSOCIATED PRESS

Newspapers

Quebecor cuts 500 Sun Media jobs

Quebecor Inc. is cutting about 500 jobs at its Sun Media newspaper division in a move that includes closing two production facilities in Ontario as it

cope with lower advertising revenue.

"Although our circulation revenue has stabilized due to strategic pricing increases, the advertising sector continues to experience declines through the news and media industry," chief executive Pierre Karl Peladeau said Tuesday.

The Southern Ontario Newsmedia Guild said about 27 journalists' jobs will be eliminated as the company centralizes copy editing and pagination in Toronto. Up to 100 jobs will be lost when the printing plants in Ottawa and Kingston close, the guild added.

THE CANADIAN PRESS

Larger deficits could delay Tories' plans

Fall update. Weak global economy means Ottawa won't show surplus until 2016-17

The Harper government has pushed back its target date for eliminating the deficit by one year, leaving open the possibility it won't be able to fulfil two key election promises on income splitting and doubling tax-free savings accounts.

Finance Minister Jim Flaherty delivered his fall economic update Tuesday, saying global economic weakness has carved into commodity prices and tax revenues.

The update showed a bottom line for this fiscal year worse than many expected, with the deficit at \$26 billion, up \$5 billion from the March budget forecast.

This year's deficit would be even higher, by about \$7 billion, if Flaherty hadn't hedged his bet by adding a \$3-billion cushion, or margin for risk, into his budget calculations.

Flaherty also said it will take a year longer than predicted to



Finance minister Jim Flaherty
ADRIAN WYLD/THE CANADIAN PRESS

balance the budget.

During the last election campaign, the Conservatives said they would establish the Family Tax Cut income sharing for couples with dependent children under 18 years of age. It would give spouses the choice to share up to \$50,000 of their household income for federal income tax purposes.

The Conservatives promised it would be implemented during this term in office when the federal budget is balanced.

But when asked Tuesday about the program's fate,

By the numbers

\$26B

Ottawa now projects its deficit will rise to \$26 billion this fiscal year, which ends in March, as opposed to the predicted \$21.1 billion. Going forward, the deficit is now projected at \$16.5 billion next year, compared with the budget estimate of \$10.2 billion, and \$8.6 billion in 2014-15, as opposed to \$1.3 billion.

Flaherty said it will have to wait. "Any movement on that will have to await a balanced budget," he said.

The government had also promised to double the contribution to tax-free savings accounts to \$10,000 once the budget was balanced.

"Canada has clearly been affected by volatile and falling world commodity prices since the budget in late March," Flaherty said in a speech to a Fredericton business audience.

"And the forecast of private-sector economists is consistent with the view that world commodity prices will remain below the level anticipated at the time of the budget."

THE CANADIAN PRESS

"DEAR MR. DEBT CONSULTANT..."

Thank you sir.

Thank you for all you've done.

Facing my debt and my creditors was intimidating, but you made it easy. Too easy actually.

I gave you what money I had, hoping to make all these stressful calls stop. But they didn't stop, and did you know I'm being sued now?

Is that part of your easy process?

So thank you, I've learned a lot from this.

Most of all, I've learned not all debt solutions are created equal.

Oh by the way, I've called BDO."

CONTROL YOUR FUTURE

Credit Counsellors | Proposal Administrators | Trustee in Bankruptcy since 1958

613 235 5225 | bdodebthelp.ca

BDO Canada Limited is an affiliate of BDO Canada LLP. BDO Canada LLP, a Canadian limited liability partnership, is a member of BDO International Limited, a UK company limited by guarantee, and forms part of the international BDO network of independent member firms. BDO is the brand name for the BDO network and for each of the BDO Member Firms.



BHP Billiton sells diamonds business to Harry Winston

\$500M deal. Agreement includes stake in Canada's first diamond mine

BHP Billiton is selling its diamonds business, including its stake in the Ekati diamond mine in the Northwest Territories, to Harry Winston Diamond Mines Ltd. for \$500 million US in cash.

Under the deal, BHP Billiton's employees working at Ekati, in Yellowknife and in diamonds marketing in Antwerp, Belgium, will join Harry Winston, a Toronto-based mining and retail company.

"The mine's success is a credit to the people who work there, at Yellowknife and with the marketing team in Antwerp," said Tim Cutt, BHP Billiton Diamonds & Specialty Products president.

"Harry Winston has long experience in the Canadian

Ekati mine

- The Ekati mine, Canada's first diamond mine, is located 310 kilometres northeast of Yellowknife and 200 kilometres south of the Arctic Circle.

- Harry Winston already owns a 40 per cent stake in the nearby Diavik mine, also in the Northwest Territories, in a joint venture with Rio Tinto.

diamond industry and their commitment to study further development at Ekati could help extend the mine's contribution to Northern Canada for many years to come."

BHP Billiton, a diversified mining company involved in a wide range of commodities, launched a review of its ownership in the project last year.

THE CANADIAN PRESS

New study. Entrepreneurs set to retire in droves

A wave of retirements among business owners over the next few years could pose a significant risk for the Canadian economy as the country undergoes the biggest transfer of economic control in its history, according to CIBC World Markets.

CIBC says half of all owners of small and medium-sized businesses in Canada will retire over the next decade, including 310,000 that plan to transfer control of their com-

panies within the next five years. "The economic implications of the accelerated pace at which firms are changing hands should not be underestimated," CIBC deputy chief economist Benjamin Tal said in the report issued Tuesday.

An estimated \$1.9 trillion in business assets are poised to change hands in five years — the biggest transfer of Canadian business control on record, CIBC says.

THE CANADIAN PRESS

C-Series planes

Bombardier steps up China alliance

Bombardier Inc. is continuing its push to win orders of its C-Series planes in China by strengthening its collaboration with Chinese aircraft manufacturer COMAC to develop common features for their aircraft. "It's meant to develop commonalities that will make both of our aircraft attractive to customers in China, but also around the world,"



A COMAC employee poses in front of a poster of the firm's C919 jet in August. COMAC and Bombardier are jointly developing components for their respective C919 and C-Series aircraft. IMAGECHINA/THE CANADIAN PRESS FILE

said a Bombardier spokeswoman. THE CANADIAN PRESS

Accounting scandal

Investors seek \$240M from Olympus

Olympus Corp. says nearly 50 shareholders have filed a suit seeking about \$240 million in compensation for their investment losses stemming from a massive accounting scandal.

The Japanese camera and medical-equipment maker said Tuesday that 48 mostly foreign insti-

tutional investors and pension funds filed the suit in Tokyo District Court in June. The court documents reached Olympus on Monday. The plaintiffs include the San Diego's city employees' retirement fund and a Singapore government unit.

Olympus officials have acknowledged hiding huge losses for years, using overseas bank accounts, paper companies and dubious acquisitions to keep them off its books.

THE ASSOCIATED PRESS



RBC Royal Bank

Great mortgage rates. Plus more.

2.99%
3-Year Fixed Rate¹

and great rates
in between

3.59%
7-Year Fixed Rate¹

Short-term flexibility, long-term stability
and everything in between.

- + We'll cover your switching costs*
- + Up to 30 years amortization**
- + Flexible pre-payment options
- + Home Equity Credit Line at Prime + 1/2% (Prime + 1% at other banks)
- + Canada's largest mortgage specialist team – advice that comes to you

Speak with an RBC Royal Bank® mortgage specialist today.
1-866-864-0420

Advice you can bank on™



Market Minute

DOLLAR
99.81¢
(-0.06¢)

TSX
12,134.66 (-56.80)

OIL
\$85.38 US (-19¢)

GOLD
\$1,724.20 US (-\$6.10)

Natural gas: \$3.75 US (+18¢)
Dow Jones: 12,756.18 (-58.90)

ULTIMATE CURRENCY EXCHANGE

Better rates than any Canadian bank

NO commission fee

Fast and convenient

More than 50 Foreign Currencies available

2255 Carling Ave
(Carling & Woodroffe)
613.422.1472
1-888-727-6926

www.uexchange.ca

¹ These rates are special discounted rates below our posted rate and are only available on mortgage applications that fund within 120 days of the start date of the application. These rate offers may be changed, withdrawn or extended at any time, without notice. Not available in combination with any other offer or rate discount. Other terms and conditions apply. The Annual Percentage Rate (APR) is based on a \$200,000 mortgage and a mortgage processing fee of \$250. Fee may vary depending upon type of property and location.

For 2.99%, 3 year fixed rate offer, APR is **3.04%**. For 3.59%, 7 year fixed rate offer, APR is **3.61%**. *We will pay the basic title insurance fee, processing fee and one discharge fee (up to \$300 maximum). Offer excludes mortgage prepayment charges that you may have to pay. Minimum advance \$50,000. **30 year amortization rate requires down payment of 20% or more. Residential mortgages are offered by Royal Bank of Canada and are subject to its standard lending criteria. ©/™ Trademark(s) of Royal Bank of Canada. RBC and Royal Bank are registered trademarks of Royal Bank of Canada.

IT'S THE END OF THE WORLD



JUST SAYIN'
Paul Sullivan
metronews.ca

Terrorists, earthquakes, hurricanes, blackouts, financial collapse, pandemic, nuclear fallout, oh my.

Not to mention the end of the world, which is even closer than

Christmas: Dec. 21, according to most paranoid interpretations of the Mayan calendar.

All these threats, real or imagined, have spawned a new generation of survivalists called "preppers." And, of course, they have their own reality-TV show: *Doomsday Preppers*, the most watched show on the National Geographic Channel.

(Have you noticed a trend? Cable channels like The Learning Channel, the History Channel, the Outdoor Life Network, and now, sadly, the National Geographic Channel, start off all high-minded, but inevitably deteriorate into a trailer-park farce of bounty hunters, repo men, hoarders, flea-market hucksters and, now, preppers.)

Stockpiling survivalist theories

What's different about these guys from the earlier generation of survivalists, who just worried about commies, is that preppers have a techie take; they see the world as an increasingly fragile place because we're all so dependent on the power grid for our existence and Facebook.

apocalypse), plus water, gas, diesel fuel, biohazard suits, coal, charcoal, and eight chickens. Oh, and 14 guns so he can blast them bacteria to smithereens.

What's different about these guys from the earlier generation of survivalists, who just worried about commies, is that preppers have a techie take; they see the world as an increasingly fragile place because we're all so dependent on the power grid for our existence and Facebook. Which means, naturally, that Iran is at this very moment developing an electromagnetic pulse weapon that will shut that grid down and 747s will fall from the sky, à la Revolution, that popular FICTIONAL show on NBC.

These people are not an isolated incident. A National Geographic survey shows 28 per cent of Americans know a prepper, and, of course, there are prepper networks. (Mad jingle music: Oh I'm a prepper, He's a prepper, She's a prepper, We're a prepper, Wouldn't you like to be a prepper too!)

The Southwicks are part of a seven-family prepper pod who hunker down, er, go on vacation together.

Of course, the really sad thing is that even though these people are crazy, it doesn't mean they're crazy. A lot of the eye-rolling stopped after Hurricane Sandy. Instead of being forced to curl up on soggy mattresses, preppers were high and dry with their stockpiles and backup generators.

The latest threat? The re-election of U.S. President Barack Obama, which apparently means the economy will collapse and your debit card will be worthless.

Better start stockpiling those bumper stickers that say: Don't Blame Me, I Voted For Mitt Romney.



Braxton Southwick and his daughter Rylee are seen as they prepare for a smallpox epidemic in West Jordan, Utah. NATIONAL GEOGRAPHIC CHANNEL

Picture-perfect parody



LANCE ARMSTRONG/TWITTER



TWITTER

Internet memes

Armstrong tweets pic and gets panned

Lance Armstrong posted the provocative photograph of himself posing with seven framed Tour de France winners' jerseys on Twitter.

"Back in Austin and just layin' around," Armstrong wrote Saturday to accompany the image of him laying on a sofa below the framed jerseys in the media and games room of his Texas home.

The picture caused a flood of comical memes poking fun at Armstrong for the tweet.

METRO

Other memes

- **Going Dutch.** Holland midfielder Mark van Bommel poked fun at both Armstrong and himself with his own tweeted picture, substituting out the victory yellow jerseys with yellow cards. Earlier this season, van Bommel, who now plies his trade at PSV Eindhoven, became the first player in Eredivisie history to pick up a yellow card in each of the first five match days of a Dutch top flight season.
- **Hall of shame.** Another photoshopped image circulating the twittersphere shows portraits of pro golfer Tiger Woods, former U.S. president Bill Clinton, former California governor

Arnold Schwarzenegger and Canadian ex-sprinter Ben Johnson. Woods lost numerous sponsorship deals following revelations of extramarital affairs. Claims of infidelity have also hit Clinton and Schwarzenegger, while Johnson lost his Olympic 100-metre title due to doping.

- **What am I on?** Armstrong did a Nike commercial in 2001, where he responds to the question "What am I on?" with: "I am on my bike, busting my a-- six hours a day" reinforcing his belief that his body is the only thing he needs to win. A parody has since appeared on YouTube with a voice-over saying Lance was on banned substances.

Urine and you're out

Photo-enhancing technology

In this humorous Photoshopped picture, Armstrong's jerseys are replaced with images of performance-enhancing drugs and other narcotics, and a picture of a urine sample.

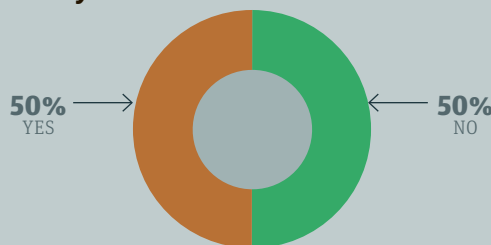
The U.S. Anti-Doping Agency ordered Armstrong banned from cycling for life and stripped of his Tour de France titles. The International Cycling Union, which had originally supported Armstrong's fight, later agreed to wipe out Armstrong's record titles last month.

THE ASSOCIATED PRESS



Register at metropolitanpanel.ca and take the quick poll

Did you attend a Remembrance Day ceremony?



Twitter

@true3: Craving some good old #ottawa #shawarma #aintthesameinmontreal

@GrahameRDavis: What a gorgeous fall afternoon in #Ottawa!

@heather_mc15: It snowed today in Ottawa :) Conveniently started during a fire alarm...which conveniently started right before my anatomy exam :D #luckyday

@Funatorium: I am so happy to be able to meet so many amazing people in Ottawa. I love when we can work and play together and help each other out :)

@Deanerz17: New Ottawa number - guess this means I'm officially a resident of the city! #biggirlpantieson

@Soyatina: It's been a month since I was in Ottawa... Time goes by way too fast. #missyouall

Looking for a new career? You can be a professional YouTuber

Fame. If you can get noticed, you can make some cash off the video-sharing site

RITA POLIAKOV
scene@metronews.ca

Lilly Singh was supposed to be a lawyer. Or a psychiatrist. Or a TV sensation.

But not a YouTuber.

"When I was younger, YouTube didn't exist," said Singh, a 24-year-old based in Markham, Ont., with a psychology degree and a knack for editing videos. "I only properly started using YouTube four years ago."

About two years ago, Singh (known as Superwoman to her cyber fans) decided to post her first video — not for fame, but for fun. Now, she not only has more than 100,000 subscribers, but has created a career on the site.

And she's not alone.

Before 2005, there were few outlets for people like Singh.

Then the video-sharing site was formed by three former PayPal employees. In 2006, it was bought by Google Inc.

As more and more users started video blogging, the concept of a YouTuber was born.

Suddenly, those who could capture the attention of enough people could make money off the site.

According to Alhan Keser, a social media marketing expert, the process is fairly simple.

"After you get a certain number of views on your videos ... Google starts to share ad revenue with you," he said.

While this process has changed through the years, it served Singh well.

"Initially, before YouTube changed the format, they'd



Lilly Singh has found her calling. The 24-year-old has more than 100,000 subscribers on YouTube. SUBMITTED

send certain people the opportunity to monetize individual videos (meaning videos can display ads)," she said.

"Now, everybody who makes content can monetize a video, but not everyone is an official YouTube partner," Singh added.

Success on YouTube is about video views. The more

views, the greater chance of becoming a partner, which provides users with extra tools to succeed on the site.

"Don't get me wrong," Singh said. "I'm not balling off YouTube. I'm just barely sustainable."

While she may not be rich, the YouTuber has found her calling.

"My dad still thinks I'm going to be a lawyer till this day. I sat (my parents) down and I'm like, 'Listen. This is what I want to do, but I promise you I'll do it well,'" Singh said.

And she has.

Her videos, which range from skits about living in an Indian household to rants about the difficulties of work-

Tips
Lilly Singh, or Superwoman, as she's known on YouTube, turned her videos into a full-time career. So how do you capitalize on the site's potential? Singh and social media marketing expert Alhan Keser, of Blue Fountain Media share some tips.

- **Make videos people want to watch.** "Unless you create content people keep coming back to, it's not going to happen. Just like any publication, you've gotta be creating content that's relevant to your following," Keser said.
- **Promote yourself.** "To get the views, a good way to start is to use the promoted videos option. You pay a small amount for your video to show up for certain searches," Keser said. YouTube's keyword tool can also help ensure viewers find your videos.
- **Don't mind the haters.** "You can not let (mean comments) get to you. You need to really love what you're going to do and commit to it. Above all, believe (in) what you're posting," Singh said.

ing out — "What if there's little people that live in our boobs, and every time we do jumping jacks it's like an earthquake for them?" — often get more than 100,000 views.

"(YouTube) has allowed people to express themselves in a way that wasn't achievable before," she said.

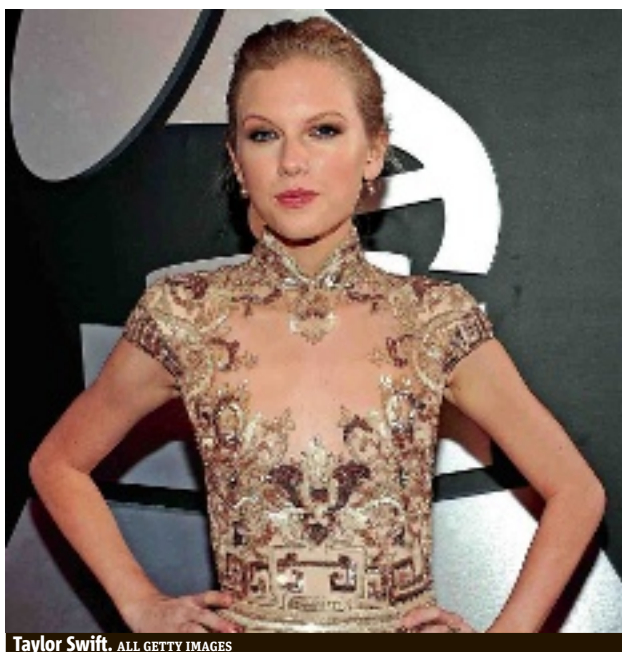
2
SCENE

IN A MONEY [Explore the science behind bank notes—from ancient Chinese paper to present day polymer.]

28 SEPT. 2012 → 23 JUNE 2013

BANK OF CANADA
BANQUE DU CANADA

The Currency Museum of the Bank of Canada
215 Sparks Street, Ottawa, ON K1A 0G9 | www.currencymuseum.ca | FREE ADMISSION



Taylor Swift. ALL GETTY IMAGES

Taylor Swift doesn't want to wear the pants in a relationship

Taylor Swift has certainly had enough relationships in the last few years to get a sense of what she's looking for, and it turns out she sometimes just wants to be told what to do.

"If I feel too much like I'm wearing the pants, I start to feel uncomfortable

and then we break up," she tells Harper's Bazaar.

"It's wonderful to hand over the reins to your boyfriend when you control so much of these big, high-pressure decisions, you know? That is a huge factor in who you choose to be with."

METRO DISH

OUR TAKE ON THE WORLD OF CELEBRITIES

The Word



Clock ticking on Bieber, Gomez getting back together?

While Justin Bieber fans are still in shock over his split from Selena Gomez, there might be good news for them on the horizon.

It appears the pair met up on the sly at the

London Hotel in New York City this week, according to Hollyscoop.

Bieber was spotted slipping into the hotel a few hours after Gomez checked in, and she later left with a Bieber pal, Alfredo Flores, while Bieber himself reportedly snuck out the back entrance with Gomez's bodyguard.

And besides, both are expected to attend this weekend's American Music Awards, so the clock is ticking for a reconciliation.

Lohan ditches Walters interview to go on Leno

Barbara Walters is "disappointed" that Lindsay Lohan's new PR team canceled their planned 20/20 interview — especially now that Lohan has announced she'll sit down with Jay Leno for the Tonight show next week.

"I think to go on Jay Leno and be adorable and amusing, there's still all the problems," Walters says on The View, adding



Barbara Walters

that her chat with Lohan "would have been a wonderful interview. She could have set a lot of things straight. I think it could have helped her."

Twitter



@aplusk

What is the most useful app on your phone?



@katyperry

I finally turned the faucet back on and it's a flowing... Well well well



@ParisJackson

had soooo much fun at disneyland today!!



@SteveMartinToGo

Latest poll shows that many American believe that Abraham Lincoln is the current president who just made a movie.

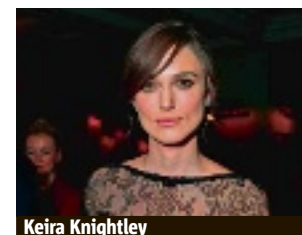
Keira Knightley comfortable with some nudity

Keira Knightley has a simple set of rules for how much skin she'll show on camera, and going topless isn't a problem for the British actress.

"I'm quite rigorous about what gets exposed," she tells Allure magazine. "No bottom half! I

don't mind exposing my (breasts) because they're so small — people really aren't that interested."

The magazine appears to disagree, using a topless photo of Knightley, carefully shielding her chest with her arms, for the cover.



Keira Knightley

Salon SIGNATURES Show

Cross the teenagers off your list without breaking a sweat

Your signature is Giving

Shop Canadian - thousands of authentic handcrafted works under one roof.

November 14 - 18, Ottawa Convention Centre

Wed. - Fri. 10AM-9PM | Sat. 10AM-6PM | Sun. 10AM-5PM

• www.signaturesottawa.ca •

• Babes4Breasts Amanda Rheaume performs live opening night • Daily draws for NAC tickets to Fidelity Investments Pops concert West Side Story with the NAC Orchestra. Digitally re-mastered classic film with live Orchestra • Eat Me Ottawa culinary stage presentations • Daily fashion shows by ANGIE'S AMTI

Adults \$10, Seniors (65+) \$6
Youth (13-17) \$6
Free for children 12 & under

Presented by OTTAWA CITIZEN

NATIONAL ARTS CENTRE
CENTRE NATIONAL DES ARTS

eat me

YOU COULD WIN
A COPY OF THE **TARANTINO XX**
BLU-RAY™ COLLECTION!

AVAILABLE NOVEMBER 20TH

To register and for full contest details visit clubmetro.com
Don't forget to like us on Facebook! [facebook.com/clubmetroottawa](https://www.facebook.com/clubmetroottawa)

metro

Now available for iPad, iPhone and iPod touch!

CANADA'S FIRST NEWS APP IN NEWSSTAND

club metro .com
VISIT TO ENTER

Available on the App Store

Want to see your favourite animal outside the zoo?
Here are the best places to track down some of the world's most exciting beasts.

EMMA E. FORREST
Metro World News

Lemurs in Madagascar

The world's fourth-largest island of Madagascar has unique and exotic flora and fauna that has evolved since it became isolated more than 160 million years ago, and its most iconic species is the lemur. There are more than 30 kinds of this cute primate living on the island. Stay at Vakona Lodge and you can go on expeditions into the local rainforests to find nocturnal and daytime lemurs including the Indri Indri, Diadem Sifaka and mouse lemur. The Lodge also has a private reserve on an island, which is home to black and white ruffed lemurs and eastern lesser bamboo lemurs that have been rescued from captivity. aardvarksafaris.com.



5 spots to go wild



Orangutans in Borneo

Love a flaming redhead? Then you probably love orangutans. You can find them in the wild and in rehabilitation centres in the Malaysian island of Borneo. The best place to track them down is by following one of the trails in the Danum Valley Conservation Area

or by boat along the Kinabatangan River at the Kinabatangan Wildlife Sanctuary in Sabah, where you'll also see crocodiles, proboscis monkeys and elephants. The shaggy beasts also roam free at the rehabilitation centre in Kubah National Park in Sarawak, and you can join a ranger on a jungle tour to visit them. tourism.gov.my

Kangaroos in Australia

Want to spot a kangaroo bouncing in the wild? The best place to find them is Kangaroo Island, South Australia, a short flight from the city of Adelaide. The island broke free from the mainland 10,000 years ago and there's even a unique sub-species of kangaroo there as well as the regular 'roos. A third of this island is preserved as a national conservation park, and it's a bit like a zoo without enclosures, with many of the country's native creatures roaming free, including wallabies, koalas and spiny short-beaked echidnas. southaustralia.com



Leopards in South Africa

For the best sightings of leopards languishing in the trees, the best place is Sabi Sand, the oldest private reserve in South Africa and home to a huge wealth of Africa's most exciting animals, including lions, cheetahs, giraffes and, of course, leopards. It's also the setting for some of the country's most glamorous lodges. Their expert trackers will take you by four-by-four to hunt down leopards to shoot — with your camera, of course. For a honeymoon, stay at a lodge in the Singita Sabi Sands concession, where you can recover in plush surroundings after getting up at 5 a.m. to look for leopards. singita.com

Pandas in China

Remember those adorable pandas you saw on the news when they were relocated after the huge earthquake in Sichuan province in 2008? All 18 of them have just returned to eat their bodyweight in bamboo at the Wolong Nature Reserve, 100 kilometres from Chengdu city, where they live in large, newly-rebuilt enclosures. You can hold panda babies



and volunteer to look after them there or at Bifengxia Panda Reserve where the Wolong pandas stayed after the quake. It's only a two hours drive from Chengdu, and visitors can see adult and baby pandas in an enclosure. thechinaguide.com

3 THE



Save with this enchanting Disney offer. Book today with WestJet Vacations.

Play, stay, dine and save up to \$600 CAD* when you book a 7-night/7-day *Walt Disney World Resort* package for a family of four at select Disney Resort hotels, that includes Theme Park Tickets and a Disney Dining Plan. Book by February 18, 2013 for travel between January 2 and March 7, 2013.

Book today at westjetvacations.com.

Walt Disney World Resort
IN FLORIDA

WESTJET
vacations

*Book by February 18, 2013 (11:59 p.m. MT) for travel between January 2 and March 7, 2013. Savings are based on the non-discounted price for the same package for a family of four. Limited and subject to availability. No group rates or other discounts apply. Advance booking required. Non-refundable. Non-transferable. New bookings only. Other restrictions apply. See westjetvacations.com for full offer details. As to Disney artwork, logos and properties: © Disney. Ontario travel agents are covered by TICO. Mailing address: 6085 Midfield Road, Toronto, ON L5P 1A2. TICO registration number: 50018683.

Easter Island still filled with mystery

Tricky travels. The moai statues aren't the only enigma on this remote outpost — try booking a hotel and planning a trip

From its famed giant stone statues to finding a good, affordable hotel, Easter Island is full of mysteries.

There are ancient questions, like how the statues were transported, and why the island lost its trees. And there are modern puzzles, like what \$1,600 a night will get you in a hotel and why roads aren't better marked for visitors touring the island.

Perhaps it's fitting that riddles still exist on the most remote inhabited island on earth — a Chilean territory in the South Pacific, 3,700 kilometres to the west of the South American continent.

A recent issue of National Geographic magazine outlined six different theories on how a people with no wheel and

no draft animals were able to move massive statues weighing up to 90 metric tons as much as 18 kilometres across the island.

Upon arriving, visitors are greeted in the Polynesian tradition with flower leis, then given a brief tour of the town of Hanga Roa, home to most of the island's 5,500 residents.

With more than 50,000 visitors a year, the island is home to an assortment of restaurants, car rental agencies, markets, souvenir stores, watersport shops and small hotels, and since everything is imported to the island, prices are high.

It can be a challenge to plan a trip to Easter Island. Little independent information is available online, and Easter Island, or Rapa Nui as the locals call it, is but a few pages in most guidebooks. Most hotels appear spartan, while the luxurious and all-inclusive Explora is \$1,600 a night. A new option, the waterfront Hangaroa Eco Village & Spa, rings in at \$550 a night. Once settled in your

If you go...

- **Easter Island.** A Rapa Nui National Park pass is \$50 at the airport for non-Chileans, \$60 elsewhere.
- **Getting there.** Direct flights on LAN Airlines from Santiago, Chile; Lima, Peru and Tahiti.
- **What's in a name.** The original name of the island is lost. It is called Easter Island because the first Dutch explorer spotted it on Easter in 1721.

hotel, arrange a day-long outing with James Grant-Peterkin, author of the book *A Companion To Easter Island*.

His tour takes visitors around the 163-square-kilometre island, introducing them to the moai statues. Although they are often referred to as heads, they are in fact whole-body carvings made by descendants of the first Polynesian settlers hundreds of years ago.



Fifteen moai stand watch at Tongariki on Easter Island. THE ASSOCIATED PRESS

Just what they represent and why they were toppled in the century after the first European explorers arrived in 1721 is another unknown.

Fewer than 50 of the statues have been re-erected by archaeologists, and the most impressive of these is a site where 15 colossal moai stand on a ceremonial platform more than 213 metres long.

Just down the road is the National Park of Rano Raraku, the quarry where the moai were carved. A path winds among the 400 statues, completed to varying degrees. Whatever their reason, there is no doubt that workers stopped ahead of schedule, leaving a stone graveyard

to what was once a sophisticated civilization.

Most of the moai are buried up to the neck, giving the impression that they are nothing more than heads. One, lying on its back, measures about 21 metres in length. Another has a petroglyph of a European sailing ship scratched onto its belly. One depicts the moai kneeling, the only one known to have legs. Sadly, this unique sculpture is being worn away by the elements, something people here seem resigned to accept.

But there is more to the island than moai. Visit the site of the ancient birdman competitions, where men would scramble down a 305-metre cliff, then

swim 1.6 kilometres through crashing waves to a rookery where they would camp, waiting to claim a tern egg for their chief.

There are volcanic craters, and a 6.4-kilometre-long lava tube, and you can swim off a sandy beach in the shadow of more moai.

Yet another small wonder can be found at the island's tiny museum. Here, one can examine copies of the wooden Rongo Rongo tablets, which are covered in an unknown script. Only 26 of these remain in existence, all overseas, and all undeciphered, adding to the mystery of Easter Island.

THE ASSOCIATED PRESS

GIVE YOURSELF
**1,000
REASONS**
TO JOIN HILTON HHONORS.

JOIN HILTON HHONORS TODAY AND YOU COULD EARN
UP TO 5,000 BONUS POINTS IN ONE LONG WEEKEND.

Pile on the points with the **1,000 Reasons** promotion from Hilton HHonors™. Join today and sign up to earn 1,000 Bonus Points per night for every Thursday, Friday, Saturday, Sunday and Monday night you stay. Simply sign up and stay now through December 31, 2012, at participating hotels and resorts in the Hilton Worldwide portfolio. Join today and make your weekends count for more with HHonors.

SIGN UP AT HHONORS.COM/1000REASONS



Vancouver, Canada



WALDORF
ASTORIA
HOTELS & RESORTS

CONRAD
HOTELS & RESORTS

Hilton
HOTELS & RESORTS

DOUBLETREE
BY HILTON

EMBASSY
SUITES

Hilton
Garden Inn

Hampton

HOMEWOOD
SUITES
BY HILTON

HOME
SUITES
BY HILTON

Hilton
Grand Vacations

HILTON
HHONORS

You must be an HHonors member and first register at www.HHhonors.com/1000Reasons prior to check-out of your first eligible stay between November 1 and December 31, 2012 ("Promotion Period"). Registered HHonors members will earn 1,000 HHonors Bonus Points for each night stayed between Thursday and Monday nights during the Promotion Period. For a list of non-participating hotels and the full terms and conditions of this offer, please visit the registration page, www.HHhonors.com/1000Reasons.

Skip the store-bought stuff and make the quintessential fall treat at home

Did you know that small "pie" pumpkins are now available at many farmers markets so you can savour locally grown harvest flavour?

Start the savouring with this recipe, but be careful not to overbake it or the filling will dry out and crack.

1. Preheat oven to 180 C (350 F). Then cut pumpkin in half; scrape away seeds and fibre and place cut side down on

Ingredients

- 1 small pie pumpkin
- 2 eggs
- 50 ml (1/4 cup) granulated sugar
- 45 ml (3 tbsp) brown sugar
- 7 ml (1 1/2 tsp) ground cinnamon
- 5 ml (1 tsp) ground ginger
- 1 ml (1/4 tsp) grated nutmeg
- 1 ml (1/4 tsp) salt
- 22 ml (1 1/2 tbsp) brandy (optional)
- 150 ml (2/3 cup) 35 per cent whipping cream
- 23-cm (9-inch) pie crust, partially baked in advance

an oiled baking sheet. Cover with foil and bake until very tender. Timing will vary from 35 minutes to more than an hour depending on the size and density of the pumpkin. Let pumpkin cool, then remove peel and mash until very smooth. If you wish, force puree through a fine-meshed sieve for extra smooth texture. Let cool and refrigerate. Set aside 375 ml (1 1/2 cups) pumpkin puree for this 23-cm (9-inch) pie; any extra can be frozen for future use.

2. In a large bowl, using an electric mixer on medium speed or with a whisk, beat eggs and both sugars together until combined and smooth and pale in colour. Add pumpkin, cinnamon, ginger, nutmeg and salt. With electric mixer or using a wooden spoon, stir to combine. Fold in cream and brandy, if using.

3. Place pie plate lined with partially baked pastry shell on a baking sheet. Fill with pumpkin mixture. Bake in a 180 C (350 F) oven until pas-

The Best Pumpkin Pie



This recipe serves six. THE CANADIAN PRESS HANDOUT

try is golden and filling is just set, 40 to 45 minutes. Let stand for 10 minutes.

4. Serve at room temperature or chilled, perhaps with a spoonful of sweetened vanilla or brandy-flavoured

whipped cream on the side.

THE CANADIAN PRESS/ ALL THE BEST RECIPES BY JANE RODMELL (ROBERT ROSE, 2009)

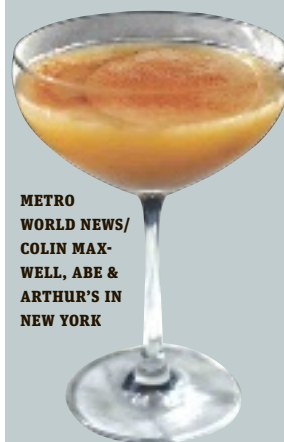
Drink of the Week

Cold Pumpkin Pie Cocktail

Pumpkin pie is the perfect fall treat. This delicious drink pays homage to it with tasty vanilla vodka and Baileys Irish Cream.

- 2 oz vanilla vodka
- 1/2 oz pumpkin spiced syrup
- 3/4 oz lemon juice
- 1/2 oz Baileys Irish Cream
- 1/4 oz Frangelico

Shake all of the ingredients hard and strain them into a cocktail glass. Garnish the top with a dash of cinnamon.



METRO WORLD NEWS/ COLIN MAXWELL, ABE & ARTHUR'S IN NEW YORK

Pumpkin Almond Cookies. Pair with coffee



1. In a medium bowl, mix

Ingredients

- 625 ml (2 1/2 cups) flour
- 5 ml (1 tsp) baking soda
- 2 ml (1/2 tsp) salt
- 5 ml (1 tsp) nutmeg
- 5 ml (1 tsp) cinnamon
- 125 ml (1/2 cup) each butter and almond butter
- 250 ml (1 cup) sugar
- 125 ml (1/2 cup) brown sugar
- 1 egg
- 250 ml (1 cup) reduced pumpkin puree (reduce in a pan over medium heat, stirring frequently, for at least an hour, until colour becomes a deep brown)
- 5 ml (1 tsp) vanilla
- 125 ml (1/2 cup) diced almonds, toasted
- 250 ml (1 cup) chocolate chips

together flour, baking soda, salt and spices; set aside.

2. In the large bowl of an electric mixer, cream together butter, almond butter and sugars until light and fluffy. Add egg, pumpkin and vanilla and mix until just combined. On medium-low speed, add flour mixture until fully incorporated. Remove bowl from mixer and stir in almonds and chocolate chips.

3. Drop teaspoonfuls onto a greased or lined cookie sheet and flatten slightly with the back of a spatula. Bake in a 180 C (350 F) oven for 15 minutes or until lightly browned. Transfer cookies to a wire rack to cool completely.

THE CANADIAN PRESS/ALMOND BOARD OF CALIFORNIA

Chocolate, walnuts and pumpkin coexist in bread

This delicious recipe makes an oil-based quick bread that uses untoasted walnut oil, but you can use any neutral vegetable oil. If you make the bread closer to the holidays, add dried cranberries for a seasonal touch, but the bread also is good with the addition of golden raisins and dried cherries.

Finally, decorate the top with whole walnut halves or a layer of chopped walnuts. Both the look and the texture of this extra touch are great. It dresses up a simple loaf of quick bread and gives it a rustic, homemade but professional presentation.

1. Heat oven to 350 F. Coat 2 standard loaf pans with baking spray.

Ingredients

- 4 eggs
- 3/4 cup granulated sugar
- 3/4 cup packed light brown sugar
- 15-oz can pureed pumpkin
- 1 1/4 cups walnut oil (not toasted)
- 3 cups all-purpose flour
- 2 tsp baking soda

2. In bowl, beat eggs, both sugars, pumpkin and oil until smooth. In second bowl, whisk flour, baking soda, baking powder, cinnamon, salt, ginger and nutmeg. Add dry ingredients to wet and mix well. Fold in chocolate chips and walnuts.

3. Fill each prepared loaf pan about three-quarters full with batter. Drop each on counter a few times to release air bubbles. Sprinkle additional walnuts over top of each loaf, using hand to gently press into the batter. Place pans on baking sheet to make it easier to pull out of the hot oven.

4. Bake 60 minutes, or until a toothpick inserted at cen-

tre of each loaf comes out clean. Let cool for 1 hour before slicing into thick chunks.

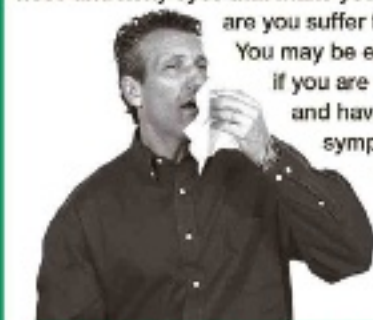
THE ASSOCIATED PRESS/ ELIZABETH

KARMEL, A GRILLING AND SOUTHERN FOODS EXPERT AND EXECUTIVE CHEF AT HILL COUNTRY BARBECUE MARKET RESTAURANTS IN NEW YORK AND WASHINGTON

Do you suffer from GRASS allergies?

Kanata Allergy Services, in conjunction with Kingston General Hospital, is looking for people to participate in a study about an investigational drug for grass allergies.

If you sneeze from May to mid-July and have a runny nose and itchy eyes that make you miserable, chances are you suffer from grass allergies. You may be eligible to participate if you are 18 to 65 years of age and have had grass allergy symptoms for at least two years.



Compensation is provided.

For more information, please call Jeanne at 613-599-5700 ext. 23 or email: kanataallergy@gmail.com

Pitch perfect: Selling the professional self

A CV for sales.

It's a position that calls for impeccable presentation, so give that resumé a serious once-over

LEAH RUEHLICKE
TalentEgg.ca

If you're looking to enter the sales industry, your first task will be effectively selling yourself through your resumé.

After all, if you can't submit a convincing pitch or create an effective sales document, employers probably won't take you seriously for an entry level sales job.

Lidia Cords, human resources and talent acquisition manager at Collective Point of Sale Solutions in Toronto, offers some tips and best practices on how to ensure you make that sale:

Sales resumé No. 1: Have an objective

Including a relevant objective confirms to a potential employer that you know which job you're applying

to and have made efforts to personalize your resumé for that position. You can even mention the name of your desired role in the objective.

That being said, having no objective is better than having a general objective. "So often objectives don't make sense to the role you're applying to and you can lose credibility that way," Cords warns.

Sales resumé No. 2: Be relevant and specific

"The way you showcase your experience is what's going to set you apart," Cords says. For example, imagine two resúmes with the same experience at a fast food restaurant. If one candidate lists very simply what their role was, while the other elaborates that they often worked the drive-thru and consistently beat the time allotted for each order, it's easy to see which resumé an employer is going to be more drawn to.

Sales jobs are often about meeting goals and achieving targets, whether that's in terms of dollars and cents, contacts made, meetings booked or other metrics, so it's essential that you find



Demonstrating that you are a results-oriented individual is imperative in landing that sales job. ISTOCK

ways to demonstrate that you are results-oriented in your resumé.

Furthermore, not all students and new grads have a lot of direct sales experience, but there are many ways you can tap into other experiences you've had and relate them to sales.

You might have worked for your school's alumni association conducting cold

calls to potential donors, for example. This would allow you to showcase your ability to communicate and negotiate with people, and express your experience making outbound calls. "This is a skill you really want to highlight for a sales job," Cords says. "You really want to pull out the relevant skills that make sense for the job you're applying to."

Sales resumé No. 3: Use keywords

The sales industry, like any field, requires candidates with particular strengths. Use words and phrases such as:

- self-motivated
- results-oriented
- competitive
- outgoing
- hard working
- driven

Then explain why these words describe you using real examples. For example, including your extra-curricular experience on a sports team will demonstrate your competitiveness. Writing about your leadership role on a committee at school shows your hard-working nature.

"Keywords are important," Cords says. "Really review the job that you're applying for and emphasize their criteria on your resumé."

Sales resumé tip No. 4: Be eye-catching and error free

Every recruiter is going to have a personal preference as to what really catches their eye, but something that all

hold as absolutely vital is a resumé that is easy to read. "If a resumé is hard to read and you can't see those keywords quickly, you might get bypassed," Cords says.

Cords also emphasizes the importance of ensuring you have zero mistakes in the spelling and grammar department.

Another tip? Present your resumé in a PDF file rather than a Word document (unless otherwise specified, of course — pay close attention to what the employer is requesting).

When an employer opens up your resumé on a Word document, they're going to be presented with all of those oh-so-eye-appealing red underlines. Even if you have nothing spelled wrong, the name of a company or even your own name is bound to get noticed by the spell checker.

"This brings attention to those things rather than your experiences and what is actually important," Cords says.

TALENTEGG.CA, CANADA'S LEADING JOB SITE AND ONLINE CAREER RESOURCE FOR STUDENTS AND NEW GRADUATES, WANTS TO HEAR YOUR STUDENT VOICE. SHARE IT AT TALENTEGG.CA.

Bell your career just got better

Are you looking for an exciting career?



Join our team of Service Technicians and benefit from extensive technical training and a dynamic and flexible work environment.

Bell Technical Solutions provides expert installation, maintenance and repair on various types of telecommunication equipment and services for our customers, both residential and commercial.

Sound interesting? Take this opportunity and come join our team.

Apply online today.
Visit bell.ca/btsjobs

Bell Technical Solutions

Student voice

A rough go after graduation

Harmanmeet Garg
Graduate, Computer networking
Humber College
TalentEgg.ca

I came to Canada as an international student and studied computer networking at Humber College in Toronto. Then I moved to Winnipeg to settle and get permanent residency because it's easier to get permanent residency in Manitoba than in Ontario.

When I graduated, I applied for lots of jobs and I am still applying — every day I apply for 20 to 25 jobs online, and on weekends I hand out my resúmes at stores.

I have the computer knowledge, excellent mathematical, data entry, multitasking and interpersonal skills, and I am hard-working, but I have received no replies to my applications.

What I'm doing now

I am working full-time at Wendy's, where I am doing my best to get promoted because I don't want to work on a grill dropping meat patties for \$10 an hour. I respect every job and profession, but it's not my career interest.



Plus, I am only earning about \$1200 per month and I need money to pay back my student loan. I am well qualified and I do my best in a job, so I am trying to get a job with a good salary in a good company.

My advice for students

My advice is choose what you study according to your interests and study hard, because when you graduate it matters a lot how well you studied.

TALENTEGG.CA, CANADA'S LEADING JOB SITE AND ONLINE CAREER RESOURCE FOR STUDENTS AND NEW GRADUATES, WANTS TO HEAR YOUR STUDENT VOICE.



Help clients sign any line that will make their business shine. iStock

Bring business to life, for life

Developing dreams.
This exciting line of work requires brains, brawn and an entrepreneurial spirit

HERBERT LUI
TalentEgg.ca

There's an extremely important function in a business that has gained a lot more prominence lately. The words "business development" are starting to pop up more and more. Even more relevant is an organization's willingness to let young workers and interns participate in this function.

Fundamentally, as the name suggests, business development is about growing a business. In larger companies, this means creating a very high-level vision, and developing the relevant strategies for the company to reach that vision.

There's often a mix-up that happens in people's minds between business development roles and sales roles. "The confusion happens because with startups, those two stages are the same. In comparison to the early days of brute force sell-

I'm a hustler, baby

Those of you interested in a business development role may be curious to see if you'd fit in well. Vito Jeyapalan, who was a business development account manager at mobile advertising startup Kiip, highlights these principles as essential:

- **The results show:** A business development role absolutely requires delivery of promised results — if you like the challenge and work best under this bit of pressure, then this will be a good role for you.

- **Build quality relationships:** Clients aren't just prospects with names — they're human beings. It's important not to only sell your product, but to also sell your personality traits and your delivery of services for the client.

- **Be persistent:** There will be days when you close every deal, but there will also be days when nothing seems to go properly. As an individual responsible for growing the business, your job calls for you to come to work every day fresh and ready to hustle.

What does it all mean?

"Business development determines how much of the business will grow, and where that growth will come from."

Satish Kanwar
Co-founder and director of business development of Jet Cooper

urement, of that plan."

Business development, as a whole, is very much about exploring the unknown. Creativity is crucial to this role. Similarly, focus is important. Business development people can't afford to spend their time in random meetings. Instead, they need to work with brands that have momentum.

Excellence in business development also comes in the form of a quality that a lot of successful business development people share. The term hustling refers to a trait that is extremely valued, particularly by individuals looking to recruit for business development. There isn't one standard definition of hustling, but essentially hustling is about working hard, being resourceful, and making results happen on time.

ing, companies gradually need to start looking at growing at a more strategic level," explains Jet Cooper co-founder and director of business development Satish Kanwar.

In smaller startups, a lot of business development is essentially intertwined with sales, because that's the healthiest way for smaller organizations to grow. Customer acquisition, especially in the early stages of a company, is a crucial task to a young company — both in terms of cash, but also in terms

of idea validation and increasing its appeal to potential investors or acquirers.

"Business development determines how much of the business will grow, and where that growth will come from, and defines the approach to capturing that growth," elaborates Kanwar. "Sales creates the relationships with customers or users in order to align them to that product or service. Sales is the execution of the plan; business development is the creation and focus, and meas-

GET CAREER READY IN LESS THAN ONE YEAR!



DIPLOMA PROGRAMS IN: **BUSINESS**

Accounting and Payroll Administrator

- 38 wk program
- Canadian Payroll Association (CPA) endorsed
- multiple accounting employment opportunities

Paralegal

- Accredited by the Law Society of Upper Canada
- 44 wk program including 4 wk co-op work placement

Travel Counsellor Online

- study on your time, from anywhere
- CITC endorsed

CALL TODAY
Classes Starting Monthly!
613-722-7811

DIPLOMA PROGRAMS IN: **HEALTHCARE**

Medical Office Assistant

- 30 wk program including 4 wk co-op work placement
- 9 am or 1 pm class start time

Personal Support Worker

- 27 wk program including 11 wk co-op work placement
- NACC endorsed
- Full time and part time available

Pharmacy Technician

- 40 wk program with 8 wk co-op work placement
- CCAPP accredited



ALGONQUIN CAREERS ACADEMY

1830 Bank Street 613-722-7811 www.algonquinacademy.com

CAREER TRAINING WORTH MANY SMILES!

DENTAL OFFICE AND CHAIRSIDE ASSISTANT

Call Now for More Information!
1-866-769-6041
www.EverestCanHelp.ca

Everest
COLLEGE
BUSINESS • TECHNOLOGY • HEALTH CARE

OTTAWA EAST • OTTAWA WEST

16 Convenient Locations in Ontario

Providing Quality Education in Ontario for More Than 40 Years

Financial assistance may be available for those who qualify. Career services assistance available to graduates. Morning and afternoon classes available. Programs and schedules vary by campus.

DETERMINE YOUR RISK

CANRISK QUIZ CAN HELP PREDICT YOUR ESTIMATED RISK OF TYPE 2 DIABETES

It's a little known fact that more than one million Canadians who are living with type 2 diabetes don't even know they have it, and many others are at risk of developing it.

Thanks to an easy 11-step Canadian Diabetes Risk (CANRISK) questionnaire that takes mere minutes to complete online, you can learn your estimated risk of developing pre-diabetes or type 2 diabetes.

"Knowing your risk can help you make healthy choices now that will reduce your risk of developing diabetes," says Jeannette Wang, the senior vice-president of professional affairs and services for Shoppers Drug Mart.

Type 2 diabetes, the most common form of the disease, develops when your pancreas doesn't produce enough insulin or your body doesn't properly use the insulin it makes. The number of Canadians with type 2 is increasing rapidly due to several factors, including an aging

population, rising obesity rates and more sedentary lifestyles.

Aboriginal people are three to five times more likely than the general population to develop type 2 diabetes. And almost 80 per cent of new Canadians come from populations that are at higher risk for type 2 diabetes, including those of Hispanic, Asian, South Asian and African descent.

The CANRISK questionnaire will ask about important risk factors for diabetes, including your age, gender, family history, nutrition choices and ethnicity. You will also need to know your height, weight and waist measurement. The results are for your information only and confidential; the information is automatically deleted when you close out of the questionnaire.

While the questionnaire is targeted mainly at adults between the ages of 40 and 74, it may also benefit younger people with apparent risk factors.



ISTOCKPHOTO/THINKSTOCK

For example, if the results indicate a high estimated risk, making certain healthy lifestyle changes — such as increasing exercising, eating more low-fat foods, fibre and fruit, and quitting smoking — can reduce the risk.

Throughout the year, Shoppers Drug Mart pharmacies hold CANRISK screening days. "We really want to encourage

the public to reach out to their Shoppers Drug Mart pharmacists in the pharmacies and online," Wang says.

To complete the CANRISK questionnaire, visit canrisk.shoppersdrugmart.ca. If you don't have a computer, ask your Shoppers Drug Mart pharmacist to print a paper version for you.

— Jane Doucet

CDE'S ARE A VALUABLE RESOURCE

A certified diabetes educator (CDE) is a trained health-care professional who can help Canadians manage every aspect of their diabetes care, whether you were recently diagnosed or you have lived with diabetes for years.

In addition to advising you on blood-glucose monitoring, a CDE can provide information about diabetes medications and develop healthy-eating and physical-activity plans tailored to your specific needs.

"Shoppers Drug Mart has 450 pharmacists across Canada who are certified diabetes educators," says Jeannette Wang, the senior vice-president of professional affairs and services for Shoppers Drug Mart.

Because the number of Canadian adults being diagnosed with type 2 diabetes is rising rapidly, there are often weeks-long waiting lists for patients to get an appointment at diabetes centres or clinics.



BANANASTOCK/THINKSTOCK

"In those cases and for ongoing care, Shoppers Drug Mart pharmacists and CDEs are a great resource," Wang says. "They can bring so much awareness to help people manage their diabetes, and they sometimes can take appointments the same day or in a day or two."

A CDE can set aside the time to meet with a diabetes patient in a private counselling area of the pharmacy. He or she might administer an A1C blood test (a marker to indicate how well your diabetes is being managed over a three-month period) or answer questions about whether

certain over-the-counter medications are safe to take.

If you don't understand something about your diabetes care, keep asking questions until the information is clear. For example, if you are prescribed a medication for the first time, make sure you ask your pharmacist what its purpose is and when you should take it.

It's important for Canadians to know that they can take advantage of the wide range of support that's available through the wide array of health-care professionals in their communities. "All Shoppers Drug Mart pharmacists have the knowledge to take care of Canadians with diabetes, but CDEs have additional training," Wang says.

Talk to your Shoppers Drug Mart pharmacist about booking an appointment with a certified diabetes educator. For more information about CDEs, visit shoppersdrugmart.ca.

— Jane Doucet

SHOPPERS DRUG MART A1C CLINICS

The A1C is a test that shows the average level of blood sugar (glucose) over the previous three months. It also indicates how well you are controlling your diabetes. The higher the A1C level is above target, the poorer the blood-sugar control and the higher the risk of diabetes-related complications, such as kidney and nerve damage and vision loss.

Shoppers Drug Mart pharmacies across Canada hold A1C clinics throughout the year to help people with diabetes better manage their health.

"If you've missed a clinic but you would like to have an A1C test, ask your Shoppers Drug Mart pharmacist if he or she can administer it," says Jeannette Wang, the senior vice-president of professional affairs and services for Shoppers Drug Mart.

Want to take control of your diabetes?

Our Pharmacists can offer the resources and support to help.

Visit your local Shoppers Drug Mart Pharmacy today to speak to a Pharmacist about taking charge of your health.

You can also speak with one of our Certified Diabetes Educators who can help you better understand and manage your condition, diabetes medications and more.

To find a Certified Diabetes Educator at the location nearest you, visit shoppersdrugmart.ca/locator.



Your health. Made easier.™

SHOPPERS
DRUG MART 

NFL

Injury questions surround 'Big Ben'

Ben Roethlisberger left Heinz Field on Monday night with his sprained right shoulder in a sling. When he walks back in ready to play is anybody's guess.

Steelers coach Mike Tomlin called Pittsburgh's

quarterback "questionable" but otherwise offered little detail Tuesday, less than 24 hours after Roethlisberger was pounded into the ground by Kansas City linebackers Tamba Hali and Justin Houston in Pittsburgh's 16-13 win.

"He is being evaluated," Tomlin said. "Obviously this injury puts his participation in the questionable category for this week."

THE ASSOCIATED PRESS

MLB

Marlins, Jays pull blockbuster: Source

The Blue Jays were in the midst of a blockbuster trade with the Miami Marlins on Tuesday night.

Several reports — namely, from Fox Sports baseball columnists Ken Rosenthal and Jon Morosi — indicated as many as 12 players had

been traded, with the Jays sending shortstops Yunel Escobar, Adeiny Hechavarria, pitcher Henderson Alvarez, as well as a trio of highly ranked prospects — Justin Nicolino, Jake Marisnick and Anthony DeSclafani — to Miami in exchange for starting pitchers Josh Johnson and Mark Buehrle, shortstop Jose Reyes, catcher John Buck and utility player Emilio Bonifacio. TORSTAR NEWS SERVICE



Josh Johnson GETTY IMAGES FILE

New CBA stalled by owners' complacency, Crosby says



Sidney Crosby listens to a reporter's questions after an informal workout on Oct. 11 in Canonsburg, Pa. KEITH SRAROCIC/THE ASSOCIATED PRESS FILE

NHL. Pens' superstar centre frustrated by league's hard-line stance

Sidney Crosby says it takes two to tango.

The Pittsburgh Penguins captain stood by his frustration Tuesday at the lack of movement in negotiations on a new collective bargaining agreement between the NHL and the NHL Players' Association.

And Crosby pointed the finger squarely at the owners.

"I don't think there's much negotiating going on. I think as far as the proposals are concerned it's just kind of at a standstill right now," Crosby told reporters after skating in Pittsburgh. "I think that we've made steps to show that we're willing to negotiate."

"I don't think that's really happening on the other side."

Talks between the NHL and the NHLPA to end the lockout stalled again over the week-end. No bargaining sessions are planned and Crosby says players feel like they're negotiating with an unwilling partner.

"The desperation to play doesn't really seem like it's on their side. I think there's a deal to be made (but) I think negotiations have to be made if there's

Quoted

"It doesn't have anything to do with (money), it's the rights of players within your profession, so that's what I think guys are definitely going to stand strong on."

Sidney Crosby

going to be a deal," he said. "If it keeps going like this, everybody's going to lose, there's no way around it."

"Everybody's going to lose." NHLPA special counsel Steve Fehr told a panel in Toronto on Monday that three issues remain to be solved: The split of money, player contract rights and who pays for the damage caused by the lockout.

The NHL has proposed changes to entry-level deals, arbitration, free agency and contract limits.

Those issues particularly irked Crosby and he reiterated those feelings Tuesday.

"Guys aren't going to give in when it comes to contract stuff. It's not going to happen," Crosby said. "It's ridiculous to try to change that after the success the league and everybody's had here the last seven or eight years." THE CANADIAN PRESS

Lines in the sand

Still holding out hope

The owners locked out the players in mid-September and all games up to Nov. 30 have been cancelled.

The Winter Classic outdoor game that was scheduled for Jan. 1 has also been axed.

It is believed a deal would need to be struck early next week for a shortened season to begin on Dec. 1.

"It's tough when you want to play hockey and I don't think the other side really takes that serious. They're able to do that, that's not their livelihood," Sidney Crosby said.

Despite his frustration, Crosby is reserving judgment on whether there will be a 2012-13 NHL season.

"I'd like to think that everyone will find a way to make it work. That's really what it boils down to, everyone finding a way to make it work," he said. "It's a bit of give and take and that hasn't really happened yet."

THE CANADIAN PRESS



What's your favourite book of 2012?

Vote for Ottawa's best online at **clubmetro.com**

Enter early for your chance to win one of several exciting prizes! Join us in celebrating what Ottawa loves to do in our special Readers Choice Awards issue on December 17th.



No purchase necessary. Terms and conditions apply. For full contest details and terms and conditions, visit clubmetro.com

mobilicity
Now that's smart.

roadtrip

ARC
THE HOTEL

sublime
hair studio

Big Easy's

SEAFOOD & STEAK HOUSE

FUTURE SHOP



NBA				
EASTERN CONFERENCE				
	W	L	Pct	GB
New York	4	0	1.000	—
Miami	6	2	.750	—
Milwaukee	4	2	.667	1
Brooklyn	3	2	.600	11/2
Philadelphia	4	3	.571	11/2
Chicago	4	3	.571	11/2
Boston	4	3	.571	11/2
Atlanta	3	3	.500	2
Indiana	3	4	.429	21/2
Charlotte	2	3	.400	21/2
Orlando	2	4	.333	3
Cleveland	2	5	.286	31/2
Toronto	1	6	.143	41/2
Washington	0	5	.000	41/2
Detroit	0	8	.000	6
WESTERN CONFERENCE				
	W	L	Pct	GB
San Antonio	6	1	.857	—
Oklahoma City	6	2	.750	1/2
L.A. Clippers	5	2	.714	1
Memphis	5	1	.833	1/2
Minnesota	5	2	.714	1
New Orleans	3	2	.600	2
Dallas	4	4	.500	21/2
Phoenix	4	4	.500	21/2
Utah	4	4	.500	21/2
Denver	4	4	.500	21/2
Golden State	3	4	.429	3
Houston	3	4	.429	3
L.A. Lakers	3	4	.429	3
Portland	2	5	.286	31/2
Sacramento	2	5	.286	4
Division leaders ranked in top four positions and best eight teams qualify for playoffs				
Tuesdays's results				
Toronto at Indiana				
New York at Orlando				
Washington at Charlotte				
Cleveland at Brooklyn				
Portland at Sacramento				
San Antonio at L.A. Lakers				
Monday's results				
Utah 140 Toronto 133 (30T)				
Milwaukee 105 Philadelphia 96				
Oklahoma City 92 Detroit 90				
Miami 113 Houston 110				
Boston 101 Chicago 95				
Minnesota 90 Dallas 82				
Phoenix 110 Denver 100				
Atlanta 95 Portland 87				
Sunday's results				
Brooklyn 82 Orlando 74				
L.A. Clippers 89 Atlanta 76				
Memphis 104 Miami 86				
Oklahoma City 106 Cleveland 91				
L.A. Lakers 103 Sacramento 90				
Wednesday's games — All Times Eastern				
Detroit at Philadelphia, 7 p.m.				
Utah at Boston, 7:30 p.m.				
Charlotte at Minnesota, 8 p.m.				
Memphis at Oklahoma City, 8 p.m.				
Indiana at Milwaukee, 8 p.m.				
New Orleans at Houston, 8 p.m.				
Washington at Dallas, 8:30 p.m.				
Chicago at Phoenix, 9 p.m.				
Miami at L.A. Clippers, 10:30 p.m.				
Atlanta at Golden State, 10:30 p.m.				
Thursday's games				
Boston at Brooklyn, 8 p.m.				
New York at San Antonio, 8:30 p.m.				
Miami at Denver, 10:30 p.m.				
JAZZ 140, RAPTORS 133 (30T)				
LATE MONDAY				
UTAH (140)				
Millsap 11-16 9-10 34, Jefferson 9-20 5-6				
24, Foye 4-7 8-9 20, M. Williams 6-16 2-2				
17, M. Williams 6-9 4-6 17, Favors 6-12 3-6				
15, Hayward 4-11 2-2 12, Kanter 0-1 1-2 1,				
Tinsley 0-1 0-0 0. Totals 46-93 34-43 140.				
TORONTO (133)				
Derozan 16-33 4-7 37, Calderon 8-16 2-2 20,				
Kleiza 7-16 3-3 20, Bargnani 5-17 8-9 19,				
Johnson 5-8 1-3 11, Valanciunas 3-3 4-4 10,				
Lucas 3-6 0-0 7, McGuire 2-3 1-2 5, Davis				
2-4 0-0 4, Gray 0-1 0-0 0, Ross 0-1 0-0 0.				
Totals 51-108 23-30 133.				
Utah	26	26	30	22 11—140
Toronto	28	29	30	17 11—133
3-Point Goals—Utah 14-26 (M. Williams				
3-7, Foye 4-6, Hayward 2-6, Millsap 3-4,				
Jefferson 1-2, M. Williams 1-1). Toronto				
8-24 (Kleiza 3-7, Derozan 1-6, Calderon 2-4,				
Bargnani 1-4, Lucas 1-3). Rebounds—Utah				
46 (Jefferson 17, Millsap 9, Favors 6, M. M.				
Williams 5, M. M. Williams 3, Hayward 3,				
Kanter 3). Toronto 52 (Johnson 14, Davis 9,				
Derozan 8, Bargnani 8, Kleiza 7, McGuire 3,				
Calderon 2, Valanciunas 1). Assists—Utah				
30 (M. M. Williams 14). Toronto 31 (Calde-				
ron 17). Total Fouls—Utah 26, Toronto 31.				
A—18,230 at Toronto. T—3:14.				
CFL				
PLAYOFFS				
DIVISION SEMIFINALS				
Sunday's results				
East Division				
Toronto 42 Edmonton 26				
West Division				
Calgary 36 Saskatchewan 30				
DIVISION FINALS				
Sunday, Nov. 18 — All Times Eastern				
East Division				
Toronto at Montreal, 1 p.m.				
West Division				
Calgary at B.C., 4:30 p.m.				
Sunday, Nov. 25				
100TH GREY CUP				
At Toronto — East vs. West Winners, 6 p.m.				
SOCCER				
MLS PLAYOFFS				
CONFERENCE FINALS				
(two-game, total-goals series)				
EASTERN CONFERENCE				
D.C UNITED VS. HOUSTON				
(Houston leads series 3-1)				
Sunday's result				
Houston 3 D.C. 1				
Sunday, November 18 — All Times Eastern				
Houston at D.C., 3 p.m.				
WESTERN CONFERENCE				
SEATTLE VS. LOS ANGELES				
Sunday's result				
Los Angeles 3, Seattle 0				
Sunday, November 18				
Los Angeles at Seattle, 9 p.m.				

AHL

AHL

EASTERN CONFERENCE

ATLANTIC DIVISION

	GP	W	L	OTL	SOL	GF	GA	Pt
Manchester	11	7	3	0	1	32	21	15
Worcester	13	6	5	1	1	35	42	14
Portland	11	5	4	1	1	41	37	12
St. John's Providence	13	6	7	0	0	27	39	12
Providence	11	4	6	0	1	23	31	9

NORTHEAST DIVISION

	GP	W	L	OTL	SOL	GF	GA	Pt
Springfield	11	8	1	0	2	40	17	18
Bridgeport	11	8	3	0	0	38	34	16
Connecticut	12	5	6	1	0	40	45	11
Adirondack	11	5	6	0	0	26	33	10
Albany	11	3	5	0	3	22	28	9

EAST DIVISION

	GP	W	L	OTL	SOL	GF	GA	Pt
Syracuse	11	7	2	1	1	38	32	16
Norfolk	12	7	5	0	0	39	38	14
Binghamton	11	5	4	1	1	26	30	12
W-B/Scranton	12	6	6	0	0	31	29	12
Hershey	12	5	6	1	0	31	32	11

WESTERN CONFERENCE

NORTH DIVISION

	GP	W	L	OTL	SOL	GF	GA	Pt
Lake Erie	13	9	4	0	0	46	37	18
Abbotsford	11	7	1	1	2	37	20	17
Toronto	12	7	4	0	1	39	36	15
Rochester	12	7	4	1	0	45	39	15
Hamilton	10	4	4	1	1	22	31	10

MIDWEST DIVISION

	GP	W	L	OTL	SOL	GF	GA	Pt
Grand Rapids	13	7	4	1	1	46	41	16
Chicago	12	7	4	1	0	34	37	15
Milwaukee	12	6	6	0	0	34	34	12
Rockford	12	5	6	0	1	35	39	11
Peoria	12	2	7	2	1	22	45	7

SOUTH

	GP	W	L	OTL	SOL	GF	GA	Pt
Charlotte	13	9	3	0	1	50	32	19
Houston	14	6	5	1	2	52	48	15
Oklahoma City	13	6	5	1	1	38	42	14
San Antonio	11	4	6	0	1	27	34	9
Texas	11	4	6	0	1	24	37	9

Tuesday's results

Houston 7 San Antonio 5

Toronto 6 Oklahoma City 5 (OT)

Lake Erie at Abbotsford

Monday's result

Norfolk 5 Albany 4 (SO)

Wednesday's games — All Times Eastern

Adirondack at Manchester, 10 a.m.

Rochester at Hamilton, 10 a.m.

Worcester at Portland, 7 p.m.

Springfield at W-B/Scranton, 7:05 p.m.

Peoria at Rockford, 8:05 p.m.

Lake Erie at Abbotsford, 10 p.m.

Thursday's game

San Antonio at Texas, 8:30 p.m.

Friday, Nov. 16

Albany at St. John's, 1:30 p.m.

Portland at Connecticut, 7 p.m.

Adirondack at Binghamton, 7:05 p.m.

Bridgeport at W-B/Scranton, 7:05 p.m.

Manchester at Providence, 7:05 p.m.

Abbotsford at Rochester, 7:05 p.m.

Springfield at Norfolk, 7:30 p.m.

Hershey at Syracuse, 7:30 p.m.

Toronto at Hamilton, 7:30 p.m.

Grand Rapids at Lake Erie, 7:30 p.m.

Milwaukee at Oklahoma City, 8 p.m.

Houston at Rockford, 8:05 p.m.

Chicago at Peoria, 8:05 p.m.

Charlotte at San Antonio, 8:30 p.m.

ALL-WHEEL DRIVE ACTION!

\$500 HOLIDAY BONUS

ON SELECT MODELS*

2013 **FORESTER 2.5X**
STARTING FROM \$27,923*

LEASE PAYMENT
\$277
FOR 24 MONTHS*

\$2,999 DOWN*
0.5% LEASE RATE



2013 **IMPREZA 2.0i**
STARTING FROM \$21,923*

LEASE PAYMENT
\$199
FOR 24 MONTHS*

\$2,775 DOWN*
1.9% LEASE RATE



2013 **OUTBACK 2.5i**
STARTING FROM \$30,423*

LEASE PAYMENT
\$318
FOR 24 MONTHS*

\$4,199 DOWN*
0.9% LEASE RATE

BATTERY INCLUDED

2013 **LEGACY 2.5i**
STARTING FROM \$25,423*

LEASE PAYMENT
\$228
FOR 24 MONTHS*

\$3,475 DOWN*
0.9% LEASE RATE



ALG AWARD WINNER
Best Mainstream
Brand*



Top Safety Pick: 2012 Subaru Lineup. *Subaru is the only manufacturer with IIHS Top Safety Picks for all models, for the third year in a row.

JAPANESE ENGINEERED VEHICLES STANDARD WITH
SYMMETRICAL AWD



Confidence in Motion



*Ratings of "Good" are the highest rating awarded for 40-mph frontal offset, 31-mph side-impact and 20-mph rear-impact crash tests conducted by the Insurance Institute for Highway Safety (IIHS) (www.iihs.org). A "Good" rating obtained in all three crash tests plus a "Good" rating in new roof strength testing and the availability of Electronic Stability Control (ESC) (Vehicle Dynamics Control) achieves a 2012 Top Safety Pick. *Based on ALG's 2012 Residual Value Award for Best Mainstream Brand. †When you purchase, lease or finance a new 2013/2012 Forester/Outback/Legacy/Impreza, you will receive a \$500 holiday bonus which can be applied towards options, accessories, down payment or monthly payments on an eligible 2013/2012 Forester/Outback/Legacy/Impreza at the time of purchase, lease or finance. Offer excludes WRX, WRX STI, BRZ & XV Crosstrek. Credits are inclusive of applicable taxes and will be applied, as applicable, to relevant monthly lease or finance payment or purchase price at dealership. Offer applies to vehicles delivered on or before January 3, 2013. All current stackable consumer cash incentives have been applied to the lease offers; dealer contribution may be required. *MSRP of \$25,995/\$23,495/\$28,495/\$19,995 on 2013 Forester 2.5X (DJ1 X0)/Legacy 2.5i (DA1 BP)/Outback 2.5i Convenience Package (DD1 CP)/Impreza 2.0i (DF1 BP). Lease rate of 0.5%/0.9%/0.9%/1.9% for 24/24/24/24 months. Monthly payment is \$277/\$228/\$318/\$199 with \$2,999/\$3,475/\$4,199/\$2,775 down payment. Option to purchase at end of lease is \$17,990/\$16,315/\$18,491/\$14,501. Advertised pricing consists of MSRP plus charges for Freight/PDI (\$1,595), Air Tax (\$100), Tire Stewardship Levy (\$29.20), OMVIC Fee (\$5), Dealer Admin (\$199). Freight/PDI charge includes a full tank of gas. Taxes, license, registration and insurance are extra. \$0 security deposit. Models shown: 2013 Forester 2.5X Limited Package (DJ2 LPN) with an MSRP of \$33,395. 2013 Impreza 2.0i Limited Package (DF1 LP) with an MSRP of \$26,895. 2013 Legacy 3.6R Limited (DA2 LN6) with an MSRP of \$34,695. 2013 Outback 3.6R Limited Package (DD2 LN6) with an MSRP of \$38,495. Dealers may sell or lease for less or may have to order or trade. Offers applicable on approved credit at participating dealers only. Lease based on a maximum of 20,000 km per year, with excess charged at \$0.10/km. Leasing and financing programs available through Subaru Financial Services by TCCL. Other lease and finance rates and terms available; down payment or equivalent trade-in may be required. Vehicles shown solely for purposes of illustration, and may not be equipped exactly as shown. Offers available until January 3, 2013. See your local Subaru dealer for complete program details.

Éric Toulouse, SALES MANAGER

All prices include freight and fees. Excludes HST and licensing.

SUBARU QUALITY DRIVEN PARTS AND SERVICE

Are you ready for winter? We sell and install tires!



Schedule your
appointment
819.777.4341

Éric Perreault,
SERVICE MANAGER

Starting at **\$40***

TIRE INSTALLATION

*Offer valid until December 15, 2012

\$99.95*

INSPECTION/WINTERIZATION
OF YOUR CAR

*Offer valid until December 15, 2012



SUBARU OUTAOUAIS

890 St-Joseph Blvd., Hull • (819) 777-4341
subaruoutaouais.com
WE ARE LOOKING
FOR USED SUBARU'S

'With no particular place to go.' Is the casual drive dead?

Autopilot



AUTO PILOT
Mike Goetz
drive@metronews.ca

We've got a skinny latte at the ready in the cup holder, a navigation system lighting our way and electric elements in the seats warming our nether regions and lower back, but we don't seem to be whistling a happy tune behind the wheel.

Most likely we're mumbling about the traffic or the road construction. Could also be something more generic, like the idiocy of our fellow humans, or the crush of time.

Basically, we're getting nicer vehicles, but the nature of our trips is going the other way, the wrong way. We take too many of them, and most of them are just about getting somewhere under a tight deadline. It's a scenario that's killing some of the joy of driving and pushing "just going for a drive" to extinction.

Now, I don't want to sound like a folksinger. (How many folksingers does it take to screw in a light bulb? Four. One to screw in the light bulb, three to sing about how much better the old light bulb was.) But not too long ago, I think more people went driving for the sake of it — as an enjoyable way to pass some time.

The term "Sunday afternoon drive" is still in our vernacular,



"Riding along in my automobile" isn't really a pastime anymore. Nearly every journey we take serves a purpose. HANDOUT

but who goes on those things anymore? Last time I suggested we go on a Sunday afternoon drive the kids looked at me like I was on drugs. One turned back to their digital entertainment device without saying a word.

The other said, "Great idea, Dad," in a totally ironic way, before turning back to their digital entertainment device.

If you're already driving tons, I can see why you

wouldn't want to get into the car again, but that isn't the only thing driving "not driving." It's been well documented that younger generations aren't purchasing cars like previous generations — if you don't have a vehicle at your disposal, the chances are good you're not going on any kind of drive, particularly the "just for the hell of it" type.

In an article chronicling how car use is peaking in the

rich world, The Economist had this to say about the younger generation's totally digitalized life and indifference to the automobile: "Never before has not travelling been so much fun."

Fuel expenses and the desire to be more green are also crimping recreational driving. And what about electric vehicles? Are you gonna blow your whole 12-hour charge on some aimless car ride?

As any culture, car culture has to constantly change and evolve. It's evolved to a point where people are increasingly less likely to jump in a car and just drive for the sake of it.

There's good in that for sure, but I'm just saying we're losing a very cool pastime practiced and enjoyed by many generations before us — a pastime that, when you're lucky, affords you an awesome headspace you'll not find any other way.

5
DRIVE

HUGE SELECTION OF BRAND NAME TIRES
WHOLESALE PRICES TO THE PUBLIC - WE ALSO INSTALL!

WALL TO WALL TIRES

SAFETY FIRST

PURCHASE TODAY, RECEIVE TOMORROW! LOCATED IN OTTAWA
Buy online today @ www.walltowalltires.com

DERAND

VIPER CAR STARTERS
NOT EXACTLY AS SHOWN
INSTALLATION AND FEATURES EXTRA
FROM **\$69.95**
CASH & CARRY (PLUS TAX)

\$200 OFF
ANY REGULAR PRICE
IN STOCK SCOOTER

Gift Certificates Available

1231 New Market St., Ottawa | 613-563-0029 | www.DERAND.com

Your in-car concierge awaits ...

Driving Force.

2013 Infiniti JX is first to offer unique 'luxury segment' service

JILL
MCINTOSH
drive@metronews.ca

As fancy as some cars are, there's always a limit. Buyers in the premium segment naturally want luxury and technology, but automakers have to balance several factors, including the cost, what technology is available, and if it can be integrated into a vehicle.

Perception is also a major factor in this field. Buyers have to use and like the features, and feel there is value in them.

In recent years, auto companies have put a premium on time and convenience. Today, some of the hottest "must-have" features are ones that make the vehicle an extension of the driver's itinerary, such as those that let an owner integrate a smartphone and the applications he or she already uses.

Infiniti has taken this a

step further with its new Infiniti Personal Assistant, or IPA, which is standard on every 2013 Infiniti model. The owner is given a toll-free number that connects to a "personal concierge," who identifies him through his phone number. The operator will answer just about any request, from hotel reservations and directory assistance, to sports scores, stock market updates, weather forecasts, and more.

"We are the first automotive manufacturer in Canada to offer this," says Michael Kopke, chief marketing manager for Infiniti. "You actually get a human being. You're not hitting 'one' for this and 'two' for that."

"It could be as simple as booking a restaurant or ordering flowers, but when we tested it before launching, we had IPA help with sourcing a refrigerator at the best price and the location to find it."

The service is unusual in that it can be accessed anywhere by telephone, rather than only through the vehicle itself (it will work on a phone paired to the car, of course). While the call connects to a U.S. centre, and information can be obtained

Details

- **Older models.** IPA plans can be purchased by drivers who already own a 2012 or older Infiniti vehicle. Several companies offer connection services, such as GM's OnStar, but Infiniti says it is the first to offer a concierge service.

for just about anything worldwide, calls from Canada are answered in English or French, and information is Canadian-specific when required.

Depending on the request, answers can be given right away, or sent as a text message or email. Links are included so information can be downloaded into smartphones, such as a Google map or a company's website.

"It's part of being participatory in the luxury segment," Kopke says. "People are busy. If they're not busy with their profession, they're busy with their family lives. We're catering to our customers, whether they're stuck in traffic or taking kids to soccer practice."



The Infiniti JX comes complete with a concierge who is just a call or email away. HANDOUT

CLASS ACTION AGAINST VOLKSWAGEN

NOTICE OF APPROVAL OF THE SETTLEMENT AGREEMENT

IF YOU PURCHASED OR LEASED A 2006 VOLKSWAGEN JETTA
YOU COULD BE COMPENSATED BY THE AGREEMENT

MODEL COVERED

2006 Volkswagen Jetta vehicles with serial numbers between 1K_5M000001 and 1K_6M759703.

THE PROBLEM

The approved agreement pertains to problems resulting from the premature wear and severing of left front driver door wiring harness which causes intermittent or permanent problems related to the use of accessories and / or use of power from the electrical system of the vehicles covered (the "Problem Covered").

THE COMPENSATION

Persons who repaired, replaced or purchased the wiring harness for the left front driver door may obtain a reimbursement of \$320.00 less, in some cases, a credit granted or previously reimbursed by Volkswagen or one of its authorized dealers relating to the Problem Covered and, in all cases, court approved deductions for legal fees and statutory withholdings.

THE EXTENDED WARRANTY

Moreover, the warranty on this part is extended to 8.5 years (102 months) or 165,000 km from the in-service date, whichever comes first. An amount of \$60.00 plus applicable taxes must be paid by the members to take advantage of the repairs under the extended warranty.

If you repaired, replaced or purchased the wiring harness for the left front driver door and want to claim a reimbursement, you must, by March 29, 2013 at the latest, submit a Claim Form, which is available online or from the Claims Administrator:

BRUNEAU GROUP INC.
Volkswagen 2006 Jetta Claims
P.O. Box 20187 - 390 Rideau Street
Ottawa, ON K1N 9P4

Tel: 1-866-288-3683
Fax: 1-613-562-0321
Email: info@vwclaim.ca
Website: www.vwclaim.ca

You can also obtain the Claim Form and information relating to this Agreement at:
www.sfpavocats.ca/volkswagen

YOU DO NOT WISH TO BENEFIT FROM THE AGREEMENT?

You may exclude yourself ("opt-out") by providing, by January 13, 2013 at the latest, the Opt-Out Form available online or from the Claims Administrator at the address above.

THE ATTORNEYS FOR THE CLASS ACTION:

SYLVESTRE FAFARD PAINCHAUD
740, Atwater
Montreal (Quebec) H4C 2G9
Tel: (514) 937-2881 #230
Fax: (514) 937-6529
Email: lo.fontaine@sfpavocats.ca
Website: www.sfpavocats.ca/volkswagen

DO YOU WISH TO CLAIM COMPENSATION?

Visit www.vwclaim.ca for information about this settlement and how to claim.

Available anywhere.
Download the NEW Metro app today.

Offers extended to November 14th!

MAZDA'S FALL CLEARANCE.

0%
PURCHASE
FINANCING†
FOR UP TO

84
MONTHS

**NO PAYMENTS FOR
90 DAYS***
APPLIES TO PURCHASE FINANCING ONLY

OR UP TO **\$7,000**
IN CASH DISCOUNTS^Ω

ON SELECT 2012 MAZDA MODELS

**2012
MAZDA 2**

UP TO **\$2,500** CASH
DISCOUNT^Ω

All-in from **\$13,595** including Cash Discount. Excludes HST.



**2012
MAZDA 3**

UP TO **\$3,000** CASH
DISCOUNT^Ω

All-in from **\$15,595** including Cash Discount. Excludes HST.



**2012
MAZDA 5**

UP TO **\$4,000** CASH
DISCOUNT^Ω

All-in from **\$19,975** including Cash Discount. Excludes HST.



**2012
MAZDA 6**

\$7,000 CASH
DISCOUNT^Ω

All-in from **\$18,965** including Cash Discount. Excludes HST.
Plus get **\$1,000 Owner Loyalty Cash**♦



**2012
CX-9**

\$5,000 CASH
DISCOUNT^Ω

All-in from **\$33,395** including Cash Discount. Excludes HST.



GT model shown

IN SHOWROOMS NOW!

5.7 L/100 km
highway
50 mpg†

7.8 L/100 km
city
36 mpg†

All in from
\$24,995▲
Excludes HST.

**2013
CX-5 with
SKYACTIV
TECHNOLOGY**

**ONLY AVAILABLE AT YOUR MAZDA DEALER.
VISIT MAZDA.CA FOR MORE DETAILS.**

WHAT DO YOU DRIVE?

zoom-zoom



SCAN TO FIND YOUR NEAREST MAZDA DEALER



†0% APR Purchase Financing is available on all new 2012 Mazda vehicles and cannot be combined with Mazda Discount Cash offers. Terms vary by model. ^ΩCash Discount Offers available on select 2012 Mazda models and cannot be combined with finance offers. Cash discounts vary by model/trim level. Cash Discount Offers as follows: maximum \$2,500 on 2012 Mazda2 GS models, maximum \$3,000 on 2012 Mazda3 GT models, maximum \$4,000/\$3,500/\$3,000 on 2012 Mazda5 GS models (E6SD62AA00/E6SD62AB00/E6SD82) and \$3,000 on 2012 Mazda6 GT models, maximum \$7,000 on all 2012 Mazda6 models, \$5,000 on all 2012 CX-9 models. See dealer for complete details. *No Payments for 90 Days (payment deferral) offer is available on all new in-stock 2012 and 2013 Mazda models and only applies to purchase finance offers on approved credit. No interest will accrue during the first 60 days of the finance contract. After this period interest will begin to accrue and the purchaser will repay the principal and interest monthly over the term of the contract. Offer period November 1st - 14th, 2012. ♦Mazda Owner Loyalty Cash Offer is available to returning Mazda owners and applies to all new 2012 and 2013 Mazda6 models and may be combined with all other current retail offers. No cash surrender value. See dealer for complete details. ▲Offered Pricing for new 2013 CX-5 GX (NVXK63AA00) is \$24,995. As shown, Offered Pricing for 2013 CX-5 GT AWD (NXTK83AA00) is \$34,850. All offers include freight/P.D.E. and fees. Offers exclude HST. †5.7 L/100km (50 MPG) Highway/7.8 L/100 km (36 MPG) City - Based on ENERGYGUIDE Fuel Consumption Rating for the 2013 CX-5 with 6-speed manual transmission. These estimates are based on Government of Canada approved criteria and testing methods. Actual fuel consumption may vary. MPG is listed in Imperial gallons. PPSA, licence, insurance, taxes and down payment are extra and may be required at the time of purchase. Dealer may sell/lease for less. Dealer order/trade may be necessary on certain vehicles. Offers valid November 1st - 14th, 2012 while supplies last. Offers subject to change without notice. Visit mazda.ca or see your dealer for complete details.

Hum through any rough ride

Second Gear. 2006-2010 Hummer H3

Few machines in recent history combine real-world 4x4 capability and stand-out styling like models from GM's now killed-off Hummer line. The original, military-grade Hummer H1 pops into the minds of the masses when the brand is brought up — though GM successfully marketed a smaller civilian model called the H3, and it came with features including power seats, premium Monsoon audio, a driver computer and more.

Common Issues

Earlier five-cylinder powered models suffered from a cylinder head problem, which could cause potentially severe engine problems. Symptoms may include a rough idle, poor power delivery, or a loud ticking sound. This problem was most likely to present itself while the H3 was still under warranty — though approval from a GM mechanic should be sought, just to be safe. Note

that V8-powered H3s aren't affected by this issue. Have a mechanic check the underside for any signs of excessive rust, leaks, or damage caused by careless off-roading. Ensure the H3's 4x4 system can switch between its various modes as described in the owner's manual. If that's not the case, be sure to find out why before agreeing to fork over any cash.

Engine



Standard five-cylinder models packed 220 or 242 horsepower depending on the year, while an available 5.3 litre smallblock V8 turned out 300 ponies.

What owners like



Capability, styling and toughness are some of the most-loved attributes of the H3. A smooth and comfortable ride, small turning circle and easy maneuverability can be expected, too.

What owners dislike



Gripes centre around a cramped rear seat, a small cargo hold and limited at-hand storage up front. Many owners also wish their H3s had more intuitive control placement, too.

Verdict

The H3 should prove a worthy ride for a shopper concerned mainly with style and capability. Those after fuel efficiency, modesty and sensibility are best advised to look elsewhere.



PHOTO: WHEELBASE MEDIA

AS EXHILARATING AS IT IS AFFORDABLE.

Every Certified Pre-Owned Mazda we sell comes with warranties and guarantees to ensure that you drive away fully satisfied in a quality vehicle that you can depend on.



0.9%
APR[†]
SEE DEALER FOR DETAILS

CERTIFIED PRE-OWNED

- 160-Point Detailed Inspection
- 7-Year/140,000-Kilometre Limited Powertrain Warranty[†]
- 24-Hour Emergency Roadside Assistance
- 30-Day/3,000-Kilometre Exchange Privilege
- CarProof[®] Vehicle History Report
- Zero Deductible
- Available Extended Coverage

CRAFTED. ENGINEERED. CERTIFIED.

ZOOM-ZOOM



[†]Coverage begins from the original new retail sale date and covers 7-years/140,000-kilometres, whichever comes first. 0.9% APR only for well qualified buyers; not all buyers will qualify. Amount of down payment and other factors may affect qualification. 0.9% APR available on all models and all qualifying model years (the 5 model years immediately preceding the date of this advertisement, or newer) for up to 24-month terms. Based on a representative example of \$15,000 financed at 0.9% over 24 months equals monthly payments of \$630.88 with \$0 down payment, cost of borrowing is \$141.03 with a total obligation of \$15,141.03. Licence, insurance, taxes, down payment, and, where applicable, PPSA and other dealer charges are extra and may be required at time of purchase. Finance on approved credit for qualified customers only. Offer subject to change without notice. Visit your participating dealer for complete details.

OMG! It's the latest motoring acronyms

Auto Know.

Learn the latest capped-up vehicle jargon with this handy breakdown

TODD D. BURLAGE
Wheelbase Media

BLIS, CARB, AIRSCARF and CAFE. They could be from a teenager's text message, but these are actually just four of the hundreds of acronyms coming to a new-car showroom near you.

Yes, when it comes to confusing abbreviations to describe new and confusing technology, there aren't many industries that can match the automotive world.

All tolled, more than 500 anagrams cover nearly every part, system, procedure and agency in the automotive universe. And as the 2013 battle for new-car supremacy revs up, it's the acronym FI (fuel injection) that buyers and manufacturers are paying the closest attention to. Fuel consumption and technology continue to be the top priority for new-car builders, who end up bringing buyers along for the ride — sometimes kicking and screaming.

And whether it's the TC (turbocharger) or GDI (gasoline direct injection), these efficient power enhancements are upping the ante. "Some form of these operations have been around for decades," said Chris Woodyard, automotive news analyst for USA Today.

"But the engineers and manufacturers are finding ways to make them better and more efficient with every model year."

So how do these systems work and why are they a cornerstone of the new-car sales market? Simply put, a turbocharger(s) is an air compressor that's driven by exhaust-gas pressure. The point is this: The more air, the more fuel that can be carried and the more power the engine makes when the air-fuel is ignited. A non-turbocharged engine relies on atmospheric pressure alone for its air intake and is therefore limited by that.

A turbocharger is a power adder. So, a very small engine, such as the 1.4-litre four-cylinder in the new Dodge Dart, gives good fuel economy while a turbocharger adds passing power when needed.

Direct injection is the newest method in which fuel travels to the combustion chamber. In a traditional gas engine, injectors spray fuel through the intake manifold where it's mixed with air while entering the cylinder. The modern direct system squirts fuel directly into the combustion chamber. The advantage is that the fuel can be very specifically tailored to driving

conditions. For example, while coasting down the highway where little power is required, the fuel can virtually be shut off. The computer programming is complicated to make the transitions smooth between coast and power, for example, and the combustion chambers and piston tops have a specific shape for direct injection, but just about any new engine built these days uses the technology.

The TT (tech talk) can be boring, but it is RR (required reading) because these systems are helping to steer the direction of the NCM (new car market). Of course, we just made up these automotive acronyms.

"And with federal mileage standards coming for 2016, these systems will continue to become even more prevalent in the marketplace," Woodyard said.

"These developments are here to stay." In an effort to cut dependency on oil, the U.S. government approved legislation in August that requires automakers to reach minimum fuel-economy standards of 35.5 mpg by model year 2016, and 54.5 mpg by model year 2025 for cars and light-duty trucks.

Some automotive purists fear the mandates will spell doom for performance, while lawmakers insist engineers will find a way to blend horsepower with fuel efficiency, and these are necessary guidelines in an energy market bent on becoming leaner and greener.

The U.S. Department of Transportation (DOT) and the U.S. Environmental Protection Agency (EPA) directed the mandates, and the guidelines fall

Important acronyms

AIRSCARF: Mercedes-Benz clever term for an in-car neck heater

BLIS: Blind Spot Information System, alerts you to traffic moving around you.

CAFE: Corporate Average Fuel Economy

CVT: Continuously Variable Transmission

DSG: Direct Shift Gearbox.

EPAS: Electric Power Assisted Steering

IRS: Not what you think, Independent Rear Suspension

LED: Light Emitting Diode

under the watchdog umbrella of the U.S. National Highway Transportation Safety Administration (NHTSA). Yipes, more acronyms. Perhaps only government uses more ALL CAPS terms than the automobile industry.

When it comes to industry jargon and slang, it's usually tossed around with little or no explanation, nor any definition or context. It's ironic that such terms are parroted by auto writers whose jobs are to break through such jargon.

Hey, at least we've provided a glossary below for a few terms — some that are not acronyms — that we're either regularly quizzed about, or feel the need to explain.



Corvette 2014 engine. ALL IMAGES WHEELBASE



Part of engine with 2,200 p.s.i (pounds per square inch)

HONDA

BRING YOURS HOME BEFORE IT'S GONE!

\$1000

BONUS HONDA DOLLARS[^]

ON 2012 CIVIC & CR-V MODELS^{oo}

^{oo}EXCEPT CIVIC HYBRID: \$500 HONDA DOLLARS

MODEL FB2E2CEX LX MODEL SHOWN WITH OPTIONAL EQUIPMENT - MODEL RM3H3CE

BRING HOME VALUE

PURCHASE A 2012 CIVIC DX FROM \$97@1.99% APR

BI-WEEKLY FINANCE FOR 84 MONTHS[†]. \$0 DOWN PAYMENT/OAC. \$16,520 SELLING PRICE INCLUDES FREIGHT, PDI, LEVIES AND OMVIC FEE. EXCLUDES LICENSE AND HST.

CANADA'S FAVOURITE CAR 14 YEARS IN A ROW^{**}

BRING HOME SAFETY

LEASE A 2012 CR-V LX FROM \$288@0.99% APR

PER MONTH FOR 36 MONTHS^o WITH \$4,678 DOWN PAYMENT/OAC AND \$0 SECURITY DEPOSIT.

2012 IIHS TOP SAFETY PICK WITH THE VERSATILITY OF CLASS-LEADING REAR CARGO SPACE^o

^oWITH 2ND-ROW SEATS UP^o

OR GET UP TO \$5000

IN CUSTOMER CASH INCENTIVES ON OTHER SELECT 2012 MODELS

PLUS \$500 HONDA DOLLARS[†]

DEALS TOO GOOD TO MISS!

THE ALL-NEW 2013 ACCORD IS HERE

STANDARD FEATURES INCLUDE:

- 185-hp, 2.4-litre engine with Earth Dreams technology • Enhanced Power & Fuel Efficiency
- 17" Aluminum-alloy wheels • Heated front seats
- Bluetooth® Wireless phone interface • E-mail and SMS texting features^h • Rearview Camera[†]

MODEL CR2E3DE

LEASE THE ALL-NEW 2013 ACCORD LX FROM \$258@2.99% APR

PER MONTH FOR 36 MONTHS^o WITH \$3,929 DOWN PAYMENT/OAC AND \$0 SECURITY DEPOSIT.

HondaOntario.com
Ontario Honda Dealers

HONDA

[†]\$1,000 Honda Dollars offer applies only to retail customer purchase or lease agreements for new 2012 Honda Civic Coupe and Sedan models (except Civic Hybrid models) // 2012 Honda CR-V models concluded between November 1 and November 30, 2012 at participating Ontario Honda Dealers. \$1,000 Honda Dollars must be applied towards the purchase or lease of an eligible vehicle, Honda accessories, extended warranty and are deducted after taxes. [†]Receive 1.99% purchase financing on any new 2012 Honda Civic DX Sedan (Model FB2E2CEX) for a maximum of 84 months available through Honda Financial Services Inc. on approved credit. Bi-weekly Finance example: based on a 2012 Honda Civic DX Sedan (Model FB2E2CEX) equals 182 bi-weekly payments of \$97 over an 84 month term at 1.99% APR, complete selling price of \$16,520 (includes \$1,495 freight and PDI, EHF fees (\$29), EHF filters (\$1), A/C tax (\$100 except Honda Civic DX), and OMVIC fee (\$5). Excludes taxes, license, insurance, and registration). Cost of borrowing is \$1,190.42 for a total finance obligation of \$17,710.42. Down payment or equivalent trade-in on purchase financing offers may be required based on approved credit from Honda Financial Services Inc. ^oLimited time lease offers on a new 2012 Honda CR-V LX 2WD (Model RM3H3CE) // 2013 Honda Accord LX (Model CR2E3DE) available through Honda Financial Services Inc. on approved credit. Representative lease example: based on a 2012 Honda CR-V LX 2WD (Model RM3H3CE) // 2013 Honda Accord LX (Model CR2E3DE) on a 36 // 36 month term at 0.99% // 2.99% lease APR, the monthly payment is \$288.00 // \$257.99 (includes \$1,640 freight and PDI, EHF fees (\$29), EHF filters (\$1), A/C tax (\$100), and OMVIC fee (\$5)) with \$4,678 // \$3,929 down payment or equivalent trade-in, \$0 security deposit and first monthly payment due at lease inception. Total lease obligation is \$16,046.00 // \$13,216.04. 72,000 // 72,000-kilometre allowance; change of \$0.12/km for excess kilometres. During the initial model launch period, dealer inventories of 2013 Accord models may be low. Dealer order may be required and delivery delays up to two months may be expected. ^h\$5,000 customer cash incentive is valid on any new 2012 Honda Pilot // 2012 Honda Ridgeline // 2012 Honda Crosstour models when registered and delivered between November 1 and November 30, 2012. Cash incentive is available for all Honda retail customers except customers who lease or finance through Honda Financial Services Inc. at a subvented rate of interest offered by Honda as part of a low rate interest program. All advertised lease and finance rates are special rates. Cash incentive will be deducted from the negotiated price before taxes. \$500 Honda Dollars offer applies only to retail customer purchase or lease agreements for all new 2012 Honda models (except 2012 Honda Civic Coupe and Sedan // 2012 Honda CR-V) concluded between November 1 and November 30, 2012 at participating Ontario Honda Dealers. \$500 Honda Dollars are deducted after taxes. For all offers, license, insurance, PPSA, and other taxes (including HST) are extra. Taxes payable on full amount of purchase price. Offers only valid for Ontario residents at Ontario Honda Dealers. Dealer may sell/lease for less. Dealer order/trade may be necessary. Vehicles and accessories are for illustration purposes only. Offers subject to change without notice. See your Ontario Honda Dealer or visit HondaOntario.com for full details. ^oCargo space calculated on volume behind second-row seats with rear-seats up for two-row vehicles in segment and third-row seats with rear seats up for three-row vehicles in segment. Compact Segment classification based on Association of International Automobile Manufacturers of Canada (AIAMC). All measurements sourced from data published by each manufacturer. [†]Does not replace the driver's responsibility to exercise due care while driving. ^hText message and e-mail functions are only compatible with certain devices. ^{**}Based on Association of International Automobile Manufacturers of Canada (AIAMC) data reflecting sales between 1997 and December 2011.

Horoscopes

♈ Aries

March 21 - April 20
From today on, a relationship issue won't seem so important. Most likely, you have reached the point where someone's negative behaviour no longer annoys you the way it once did. You have more important things to worry about.

♉ Taurus

April 21 - May 21
Mercury's move back into your opposite sign means you won't be able to go your own way or do your own thing for a while. Whatever restrictions are placed on you, just accept them. They're only temporary.

♊ Gemini

May 22 - June 21
Recent events have taken a lot out of you, both physically and mentally, so you really do need to slow down for a while. Put your wellbeing first today, and for the rest of the week. Work can wait.

♋ Cancer

June 22 - July 23
It's time to get serious about your creative endeavours. Most importantly, you need to have a clear picture in your mind of what it is you are aiming to accomplish. And yes, that's "aiming", not just "hoping".

♌ Leo

July 24 - Aug. 23
Your domestic situation is in a period of flux and what happens today will make it obvious that if you don't make changes, other people will. You don't have to act immediately, but you do have to get serious about it.

♍ Virgo

Aug. 24 - Sept. 23
The planets will find ways to tell you that you are taking too much for granted and need to look again at the way you think about, and interact with, the world outside your door. Open your mind to new possibilities.

♎ Libra

Sept. 24 - Oct. 23
You will get another chance to resolve a financial issue that has been casting a shadow over your life in recent weeks. And, this time, you must take it. You already know what needs to be done, so do it.

♏ Scorpio

Oct. 24 - Nov. 22
Mind planet Mercury, which is in one of its retrograde phases, moves back into your sign today. So, most likely, you will have to reconsider an issue you thought had been resolved. Looks like other people don't agree with you.

♐ Sagittarius

Nov. 23 - Dec. 21
How can you change your life for the better? What things can you improve on today so your tomorrows will be more enjoyable? Give it some thought and then get busy. Any day can be a new beginning.

♑ Capricorn

Dec. 22 - Jan. 20
The planets are again trying to tell you that you will only make progress if you find ways to bring others into your plans. Are you the sort of person who knows how to share? If not, maybe it's time to learn.

♒ Aquarius

Jan. 21 - Feb. 19
This is a good time for matters related to your career but you will need to be on your guard. Don't let a rival steal the glory that should have been yours. Use your elbows and barge your way to the front.

♓ Pisces

Feb. 20 - March 20
You may want to be on the move but that may not be possible today. Most likely, you will have to stay where you are and take care of a situation that no one else is qualified to handle. **SALLY BROMPTON**

Canadian Crossword

Across

- Corner —
- Note paper
- Trendy New York area
- Operatic solo
- "Hold on Tight" gr.
- Dog and cat menace
- University or college hearings
- Carol Burnett tugged on this
- Dr. Camille Saroyan on Bones (init.)
- Mistakes
- Fired (sl.)
- Ready — Not
- Mineral
- Used in the summertime (abbr.)
- Broadcasted
- Plural suffix
- Fireplace coal
- Actress Gardner
- Filthy weather
- St. bordering New York
- Actor Beatty
- For example (abbr.)
- Heads the meeting
- Stress
- Little House — the Prairie
- Quick -- -- bunny (2 words)
- Image
- Allows
- Boxing great
- New York canal
- Star of I Dream of Jeannie
- Mad —
- Part of i.e.

Down

- Guys partner
- we there yet?
- Command for Fido
- Apiece (abbr.)
- Lager
- Rx directive
- California city (abbr.)
- Butter substitute
- Listen
- Rowboat needs
- Letter starter
- Southern Indian tribe
- Lion's yell
- Country abbr.
- Video game slot
- Math calculation
- Robert Stack in The Untouchables
- Water barrier
- Canadian Broadcasting Corporation (abbr.)
- Hindi queen
- For always
- My Two —
- Ogles
- And so on.... (abbr.)
- Even score
- Gardening implement
- Green Gables girl
- Mrs. Roy Rogers
- Utilized
- Merit
- Shut the door forcefully
- Island (Fr.)
- Relative
- Before (poet.)
- Family member (abbr.)
- Lay down
- "Jurassic Park" actor (init.)

Yesterday's Crossword

What's online

See today's answers at metronews.ca/answers.

Sudoku

How to play
Fill in the grid, so that every row, every column and every 3x3 box contains the digits 1-9. There is no math involved. You solve the puzzle with reasoning and logic.

Yesterday's Sudoku

Today

4°/-5°
Mainly sunny

Thursday

3°/-2°
Partly cloudy

Know what the weather will be 14 days from now.
Check the 14 day trend.

©The Weather Network 2012

FLIGHT CENTRE®

Unbeatable

Florida Air + 20 Nights

\$1469

Sirata Beach Resort

INCLUDES roundtrip Tampa airfare and accom on the beach.
Departs Feb 6/ggv/ua.

I 866 720 4853 | flightcentre.ca

Conditions apply. Ex: Ottawa. All advertised prices include taxes & fees. Air only prices are per person for return travel unless otherwise stated. Package, cruise, tour, rail & hotel prices are per person, based on double occupancy for total length of stay unless otherwise stated. All-inclusive vacations include air, pp=per person, gg=group vacations, ua=united. Prices are for select departure dates and are accurate and subject to availability at advertising deadline, errors and omissions excepted, and subject to change. Taxes & fees include transportation related fees, GST/HST and fuel supplements and are approximate and subject to change.

Read metro your money every Tuesday for financial tips, trends and advice.

Only in Metro. News worth sharing.

QuestChat™

NORTH AMERICA'S BUSIEST CHAT LINE

FREE TRIAL

613.232.4444

Other Cities 1.888.482.8282

questchat.com

@questchat

questchat.com

QUESTCHAT.COM

QUESTCHAT.COM

QUESTCHAT.COM

FREE TRIAL

QUESTCHAT.COM

Our Gift
To You!



HYUNDAI

NEW THINKING.
NEW POSSIBILITIES.™

EMPLOYEE FRIENDS & FAMILY PRICING

0%
FINANCING

+

UP TO \$8,500
IN PRICE ADJUSTMENTS*

ON SELECTED
MODELS



HWY: 5.2L/100 KM
CITY: 7.1L/100 KM



Limited model shown

2013 ELANTRA

GET UP TO

\$1,750 WITH 0%
IN PRICE ADJUSTMENTS* FINANCING FOR 24 MONTHS

FRIENDS & FAMILY
SELLING PRICE \$15,730*



2012 CANADIAN & NORTH
AMERICAN CAR OF THE YEAR

ELANTRA L 6-SPEED MANUAL.
DELIVERY, DESTINATION & FEES INCLUDED. PLUS HST.



HWY: 5.3L/100 KM
CITY: 7.8L/100 KM



SE with Tech. shown

2013 ELANTRA GT

GET UP TO

\$1,675 WITH 0%
IN PRICE ADJUSTMENTS* FINANCING FOR 24 MONTHS

FRIENDS & FAMILY
SELLING PRICE \$19,105*



2013 AJAC BEST NEW SMALL CAR
(OVER \$21K)

ELANTRA GT GL 6-SPEED MANUAL.
DELIVERY, DESTINATION & FEES INCLUDED. PLUS HST.



HWY: 5.6L/100 KM
CITY: 8.7L/100 KM



Limited model shown

2013 SONATA

GET UP TO

\$3,250 WITH 0%
IN PRICE ADJUSTMENTS* FINANCING FOR 24 MONTHS

FRIENDS & FAMILY
SELLING PRICE \$22,450*



AWARDED THE HIGHEST GOVERNMENT
CRASH SAFETY RATING*
U.S. NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION

SONATA GL AUTO.
DELIVERY, DESTINATION & FEES INCLUDED. PLUS HST.



HWY: 6.7L/100 KM
CITY: 10.1L/100 KM



Limited model shown

2013 SANTA FE

GET UP TO

\$1,150 WITH 0%
IN PRICE ADJUSTMENTS* FINANCING FOR 24 MONTHS

FRIENDS & FAMILY
SELLING PRICE \$27,245*



2013 AJAC BEST NEW SUV
(OVER \$35K)

SANTA FE 2.4L FWD AUTO.
DELIVERY, DESTINATION & FEES INCLUDED. PLUS HST.

5 YEAR
WARRANTY

100,000 KM
COMPREHENSIVE LIMITED WARRANTY**

5-year/100,000 km Comprehensive Limited Warranty
5-year/100,000 km Powertrain Warranty
5-year/100,000 km Emission Warranty



HYUNDAI
HyundaiCanada.com

NEW THINKING.
NEW POSSIBILITIES.™

™The Hyundai names, logos, product names, feature names, images and slogans are trademarks owned by Hyundai Auto Canada Corp. †Finance offers available O.A.C. from Hyundai Financial Services based on a new 2013 Elantra L 6-Speed Manual/Elantra GT GL 6-Speed Manual/Sonata GL Auto/Santa Fe 2.4L FWD Auto with an annual finance rate of 0%/0%/0%/0% for 24/24/24/24 months. Bi-weekly payment is \$302/\$368/\$432/\$524. No down payment required. Cost of Borrowing is \$0/\$0/\$0/\$0. Finance offers include Delivery and Destination of \$1,495/\$1,495/\$1,565/\$1,760 fees, levies, and all applicable charges (excluding HST). Finance Offers exclude registration, insurance, PPSA and license fees. Delivery and destination charge includes freight, P.D.E., dealer admin fees and a full tank of gas. Financing example: 2013 Sonata GL Auto for \$22,450 at 0% per annum equals \$432 bi-weekly for 24 months for a total obligation of \$22,450. Cash price is \$22,450. Cost of Borrowing is \$0. Example price includes Delivery and Destination of \$1,565, fees, levies, and all applicable charges (excluding HST). Example price excludes registration, insurance, PPSA and license fees. ▼Fuel consumption for 2013 Elantra Sedan L 6-Speed Manual (HWY 5.2L/100KM; City 7.1L/100KM)/ 2013 Elantra GT GL 6-Speed Manual (HWY 5.3L/100KM; City 7.8L/100KM)/2013 Sonata GL Auto (HWY 5.6L/100KM; City 8.7L/100KM)/2013 Santa Fe 2.4L FWD Auto (HWY 6.7L/100KM; City 10.1L/100KM) are based on Manufacturer Testing. Actual fuel efficiency may vary based on driving conditions and the addition of certain vehicle accessories. Fuel economy figures are used for comparison purposes only. †*Friends & Family prices for models shown: 2013 Elantra Limited/Elantra GT SE Tech 6-Speed Auto/Sonata Limited/Santa Fe 2.0T Limited AWD is \$23,080/\$26,350/\$27,475/\$39,145. Prices include Delivery and Destination charges of \$1,495/\$1,495/\$1,565/\$1,760, fees, levies, and all applicable charges (excluding HST). Prices exclude registration, insurance, PPSA and license fees. ♦Friends & Family Selling Prices are calculated against the selling price less all factory to dealer price adjustments (including Friends & Family price adjustments). Friends & Family Selling Prices include Delivery and Destination, fees, levies, and all applicable charges (excluding HST), and exclude registration, insurance, PPSA and license fees. †Factory to dealer price adjustments (including Friends & Family price adjustments) are calculated against the vehicle's starting price. Factory to Dealer Price adjustments of \$1,750/\$1,675/\$3,250/\$1,150 available on 2013 Elantra L 6-Speed Manual/Elantra GT GL 6-Speed Manual/Sonata GL Auto/Santa Fe 2.4L FWD Auto includes Friends & Family price adjustments. Factory to dealer price adjustments are applied before taxes. Offer cannot be combined or used in conjunction with any other available offers. Offer is non-transferable and cannot be assigned. No vehicle trade-in required. ††Offers available for a limited time, and subject to change or cancellation without notice. See dealer for complete details. Dealer may sell for less. Inventory is limited, dealer order may be required. ▲Government 5-Star Safety Ratings are part of the U.S. National Highway Traffic Safety Administration's (NHTSA's) New Car Assessment Program (www.SaferCar.gov). ††Hyundai's Comprehensive Limited Warranty coverage covers most vehicle components against defects in workmanship under normal use and maintenance conditions.